



**AGENDA**  
**BENTON COUNTY PUBLIC UTILITY DISTRICT NO. 1**  
**REGULAR COMMISSION MEETING**

Tuesday, May 12, 2026, 9:00 AM  
2721 West 10<sup>th</sup> Avenue, Kennewick, WA

**The meeting is also available via MS Teams**  
**The conference call line (audio only) is:**  
**1-323-553-2644; Conference ID: 359 861 969#**

- 1. Call to Order**
- 2. Pledge of Allegiance**
- 3. Agenda Review**
  
- 4. Public Hearing #1 – 2026 Resource Plan – Introduction – B. Scherer** pg. 3
  
- 5. Setting Public Hearing #2 – 2026 Resource Plan – B. Scherer** pg. 4
  
- 6. Public Comment**  
*(Individuals desiring to provide public comment during the meeting on items relating to District business, whether in person or remotely will be recognized by the Commission President and provided an opportunity to speak. Comments are limited to five minutes. Public Comment can also be sent to the Clerk of the Board in advance of the meeting at [commission@bentonpud.org](mailto:commission@bentonpud.org). Guidelines for Public Participation can be found on the Benton PUD District website at <https://www.bentonpud.org/About/Commission/Meeting-Agendas-Minutes>.)*
  
- 7. Treasurer’s Report – K. Mercer** pg. 6
  
- 8. Approval of Consent Agenda**  
*(All matters listed within the Consent Agenda have been distributed to each member of the Commission for reading and study are considered routine and will be enacted by one motion of the Commission with no separate discussion. If separate discussion is desired by any member of the Commission, that item will be removed from the Consent Agenda and placed on the Regular Agenda by request.)*  
  
Executive Administration
  - a. Minutes of Regular Commission Meeting of April 28, 2026 pg. 10Finance
  - b. Vouchers dated May 12, 2026 pg. 15Operations/Engineering
  - c. Jobs Report (Work Orders up to \$100,000) – Dec. 2025-Jan. 2026 pg. 32
  - d. Work Order #731667 – Metaline Avenue Reconductor pg. 38
  - e. Work Order #763354 – Cold Creek Reconductor pg. 41
  
- 9. Management Report**

## **10. Business Agenda**

- a. 2026 Q1 Performance Measure Review – J. Meyer

pg. 43

## **11. Other Business**

## **12. Future Planning**

## **13. Meeting Reports**


## **14. Executive Session**

## **15. Adjournment**

*(To request an accommodation to attend a commission meeting due to a disability, contact [dunlapk@bentonpud.org](mailto:dunlapk@bentonpud.org) or call (509) 582-1270, and the District will make every effort to reasonably accommodate identified needs.)*



# COMMISSION AGENDA ACTION FORM

<b>Meeting Date:</b>	May 12, 2026	
<b>Subject:</b>	2026 Resource Plan - Introduction	
<b>Authored by:</b>	Blake Scherer	Staff Preparing Item
<b>Presenter:</b>	Blake Scherer	Staff Presenting Item (if applicable or N/A)
<b>Approved by:</b>	Jon Meyer	Dept. Director/Manager
<b>Approved for Commission:</b>	Rick Dunn 	General Manager/Asst GM
<b>Type of Agenda Item:</b>	<b>Type of Action Needed:</b> <i>(Multiple boxes can be checked, if necessary)</i>	
<input type="checkbox"/> Consent Agenda <input type="checkbox"/> Business Agenda <input checked="" type="checkbox"/> Public Hearing <input type="checkbox"/> Other Business	<input type="checkbox"/> Pass Motion <input type="checkbox"/> Pass Resolution <input type="checkbox"/> Approve Contract <input type="checkbox"/> Sign Letter / Document <input type="checkbox"/> Decision / Direction <input checked="" type="checkbox"/> Info Only <input type="checkbox"/> Info Only/Possible Action <input type="checkbox"/> Presentation Included	

**Motion for Commission Consideration:**

None

**Background/Summary**

Revised Code of Washington (RCW) Chapter 19.280 requires electric utilities to prepare resource plans every two years. The RCW requires the Commission to encourage participation of its consumers in development of the plans and to approve the plans after it has provided public notice and hearing. The public may refer to the District’s [Resource Plan development webpage](#) for the latest information and to provide input.<sup>1</sup>

For Public Hearing #1, Staff will provide an introductory presentation that addresses the following topics:

1. RCW definitions and requirements
2. Comparison of a Resource Plan to an Integrated Resource Plan
3. Proposed Draft outline for the Resource Plan
4. Schedule for development, additional public hearings and final approval
5. Public input options

**Recommendation**

Recommend the District prepare a 2026 Resource Plan to be compliant with RCW 19.280.


**Fiscal Impact**

N/A

<sup>1</sup> Benton PUD’s Resource Plan development webpage: <https://www.bentonpud.org/resource-plan>



# COMMISSION AGENDA ACTION FORM

<b>Meeting Date:</b>	May 12, 2026	
<b>Subject:</b>	Setting Public Hearing for public input on the 2026 Resource Plan	
<b>Authored by:</b>	Blake Scherer	Staff Preparing Item
<b>Presenter:</b>	Blake Scherer	Staff Presenting Item (if applicable or N/A)
<b>Approved by:</b>	Jon Meyer	Dept. Director/Manager
<b>Approved for Commission:</b>	Rick Dunn 	General Manager/Asst GM
<b>Type of Agenda Item:</b>	<b>Type of Action Needed:</b> <i>(Multiple boxes can be checked, if necessary)</i>	
<input type="checkbox"/> Consent Agenda <input checked="" type="checkbox"/> Business Agenda <input type="checkbox"/> Public Hearing <input type="checkbox"/> Other Business	<input checked="" type="checkbox"/> Pass Motion <input type="checkbox"/> Pass Resolution <input type="checkbox"/> Contract/Change Order <input type="checkbox"/> Sign Letter / Document <input type="checkbox"/> Decision / Direction <input type="checkbox"/> Info Only <input type="checkbox"/> Info Only/Possible Action <input type="checkbox"/> Presentation Included	

### Motion for Commission Consideration:

Motion setting a Public Hearing for the purpose of public input on the 2026 Resource Plan on Tuesday, June 9, 2026, at 9:00 a.m., to be held at the District’s Administration Office located at 2721 West 10th Avenue, Kennewick, Washington, as well as via conference call at 1-323-553-2644, conference ID 359 861 969#, and directing the General Manager to publish the notice of the public hearing date, time and location.

### Background/Summary

Revised Code of Washington (RCW) Chapter 19.280 requires electric utilities to prepare resource plans every two years. The RCW requires the Commission to encourage participation of its consumers in development of the plans and to approve the plans after it has provided public notice and hearing. The public may refer to the District’s [Resource Plan development webpage](#) for the latest information and to provide input.<sup>1</sup>

Today’s motion is to set the date and time for the second of three public hearings the District has planned to allow for customers and interested stakeholders to provide input. All meetings will include a virtual and phone option in addition to in-person attendance. The proposed public hearing schedule is shown below:

1. 9 a.m., Tuesday, May 12, 2026: Public Hearing #1 – Introduction
2. **9 a.m., Tuesday, June 9, 2026: Public Hearing #2 – Draft review** **\*\*Today’s motion to set\*\***
3. 9 a.m., Tuesday, July 14, 2026: Public Hearing #3 – Final approval **\*\*Proposed\*\***

### Recommendation

Recommend setting a public hearing to provide an opportunity for customers and interested stakeholders to provide input to the District during the development of, and prior to the adoption of, the 2026 Resource Plan.

<sup>1</sup> Benton PUD’s Resource Plan development webpage: <https://www.bentonpud.org/resource-plan>

**Fiscal Impact**

N/A

**PUBLIC UTILITY DISTRICT NO. 1 OF BENTON CO., WA.**

**TREASURER'S REPORT TO COMMISSION FOR APRIL 2026**

May 4, 2026

Final

**REVENUE FUND:**

	RECEIPTS	DISBURSEMENTS	BALANCE
<b>04/01/26 Cash Balance</b>			<b>\$ 4,625,000.68</b>
Collections	\$ 12,365,003.48		
Bank Interest Earned	4,032.38		
Investments Matured	7,011,928.12		
Miscellaneous - BAB's Subsidy	-		
Transfer from Debt Service Fund	1,591,356.96		
EFT Taxes		\$ 907,695.27	
Checks Paid		795,294.57	
Debt Service to Unrestricted		1,591,356.96	
Debt Service to Restricted		514,928.12	
Investments Purchased		6,086,842.51	
Deferred Compensation		263,275.92	
Department of Retirement Systems		159,599.13	
Purchase Inv		-	
Special Fund-Construction Funds		-	
Purchased Power		5,350,100.08	
Direct Deposit - Payroll & AP		5,220,974.12	
Credit Card Fees		39,607.11	
Miscellaneous - Purchase interest (\$28,254.62) and Debt Service Payment (\$1,591,356.96)		1,619,611.58	
Sub-total	\$ 20,972,320.94	\$ 22,549,285.37	
<b>04/30/26 Cash Balance</b>			<b>\$ 3,048,036.25</b>

Investment Activity	Balance 04/01/26	Purchased	Matured	LGIP Interest	Balance 04/30/26
	\$44,540,351.72	6,497,148.12	7,011,928.12	\$104,622.51	\$44,130,194.23

Check Activity	Balance 04/01/26	Issued	Redeemed	Cancelled*	Balance 04/30/26
	\$164,427.83	\$931,648.50	\$795,294.57	\$105,457.40	\$195,324.36

Unrestricted Reserves:	04/01/26	04/30/26	Change
Minimum Operating Reserves (90 DCOH) Incl. RSA <sup>(1)</sup>	\$ 33,570,720.00	\$ 33,509,520.00	\$ (61,200.00)
Designated Reserves (Customer Deposits Account)	1,900,000.00	1,900,000.00	-
Designated Reserves (Power Market Volatility Account)	5,000,000.00	5,000,000.00	-
Designated Reserves (Special Capital Account)	4,986,027.87	4,986,027.87	-
Undesignated Reserves (Climate Commitment Act)	3,626,558.84	3,626,558.84	-
Undesignated Reserves (DCOH -8 days) <sup>(2)</sup>	(2,459,383.15)	(3,308,876.23)	(849,493.08)
<b>Unrestricted Reserves Total</b>	<b>\$ 46,623,923.56</b>	<b>\$ 45,713,230.48</b>	<b>\$ (910,693.08)</b>
DCOH - Beginning and Ending of Month	125	123	
DCOH - Year-end Projection (Unrestricted \$43.3M)	117	117	
DCOH - Year-end Projection (Construction \$22.2M)	59	59	
<b>Restricted Reserves:</b>			
Bond Redemption Accounts	2,541,428.85	1,465,000.01	(1,076,428.84)
Construction Account	0.00	0.00	-
<b>Restricted Reserves Total</b>	<b>2,541,428.85</b>	<b>1,465,000.01</b>	<b>(1,076,428.84)</b>
<b>TOTAL RESERVES</b>	<b>\$ 49,165,352.41</b>	<b>\$ 47,178,230.49</b>	<b>\$ (1,987,121.92)</b>

(1) RSA (Rate Stabilization Account): \$7,500,000.00

(2) Undesignated Reserves are periodically reviewed to reallocate to the Designated Reserve accounts

Prepared by: Keith Mercer  
Keith Mercer, Treasurer

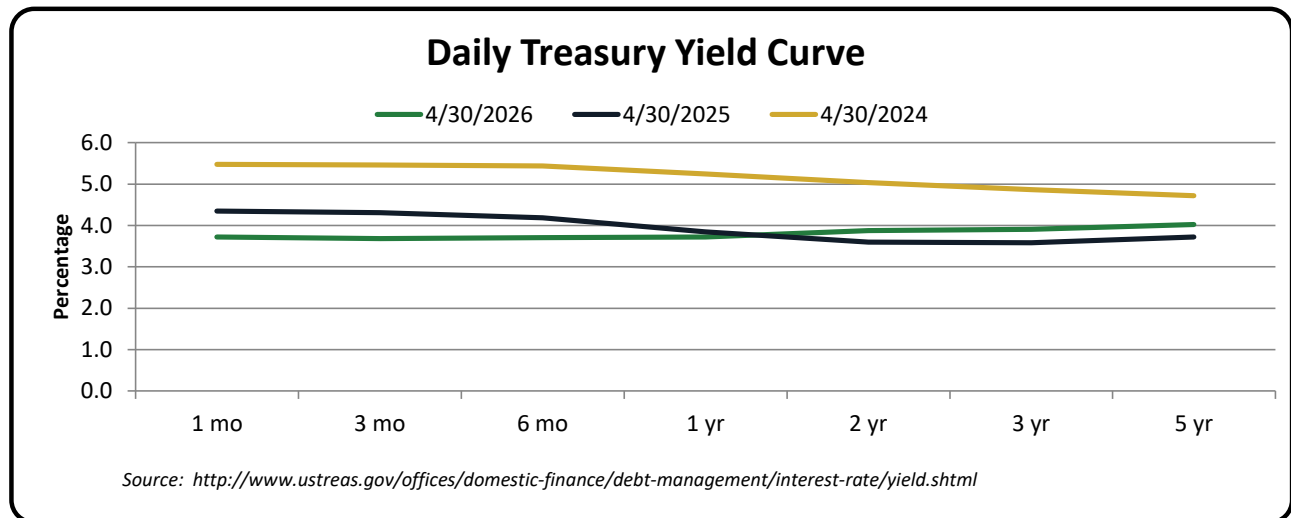
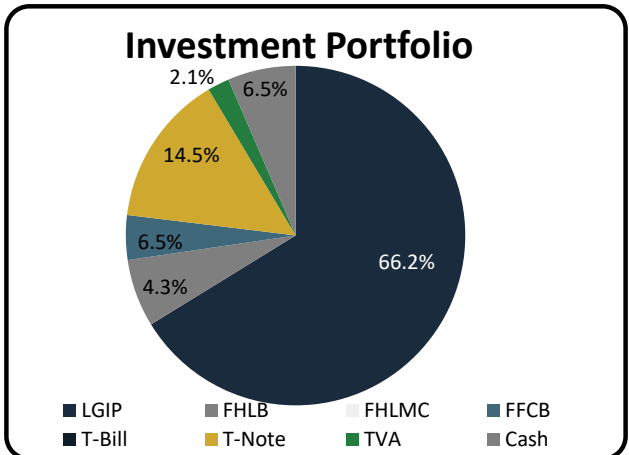
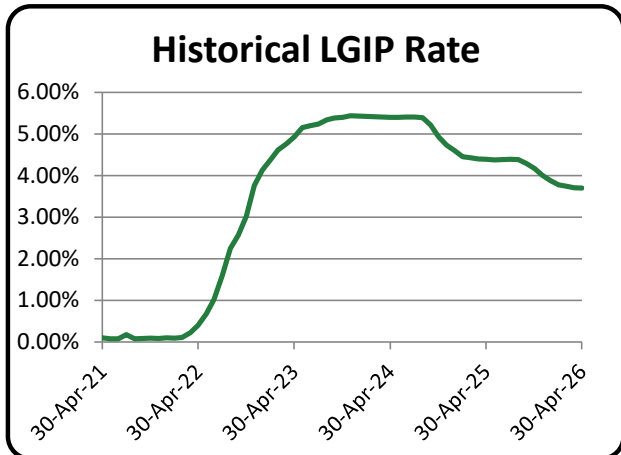
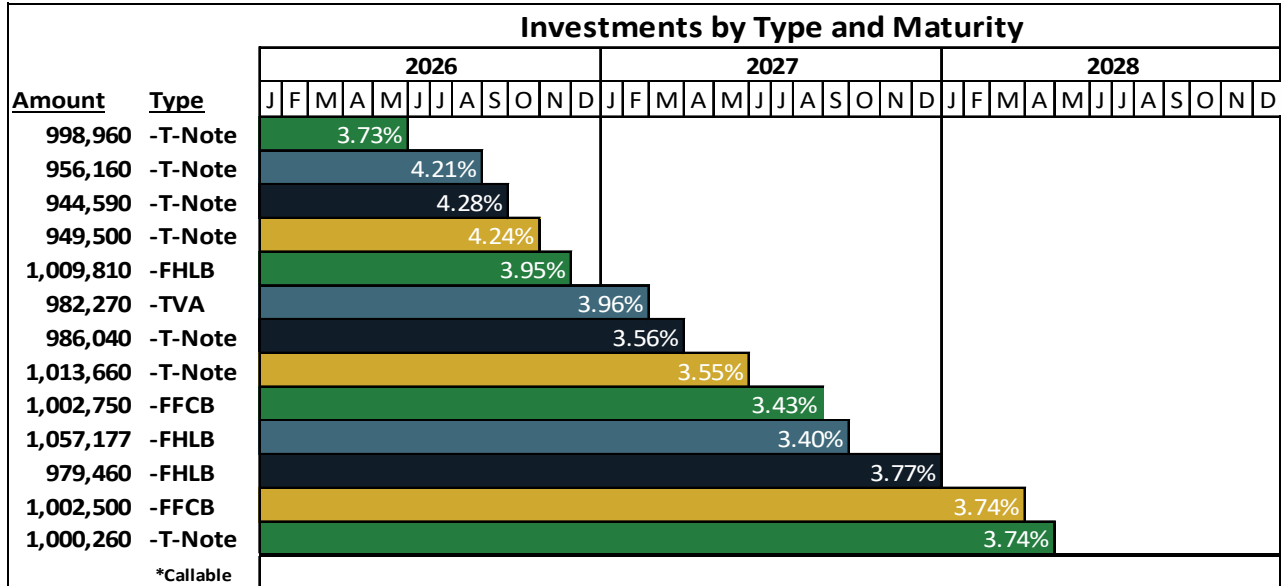
Certified by: Jon Meyer  
Jon Meyer, Auditor

# CASH & INVESTMENTS SUMMARY

as of April 30, 2026

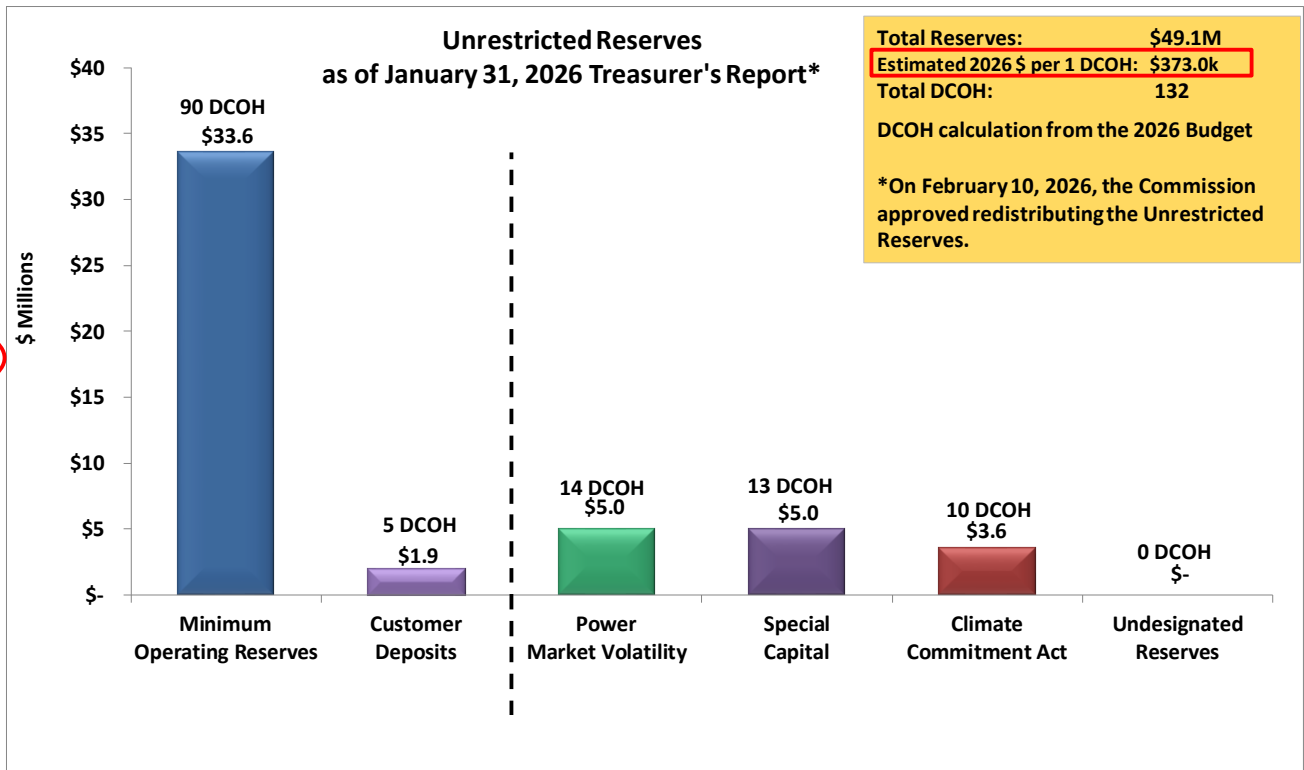
<b>Average Days to Maturity</b>	<b>104</b>	Investments see below*	12,883,137
		LGIP**	31,247,058
<b>Average Weighted Yield</b>	<b>3.730%</b>	<b>TOTAL INVESTMENTS</b>	<b>44,130,195</b>
		<b>CASH</b>	<b>3,048,036</b>
		<b>TOTAL CASH &amp; INVESTMENTS</b>	<b>\$ 47,178,231</b>

\* Held in custody at Principal Financial Group  
 \*\* Local Government Investment Pool

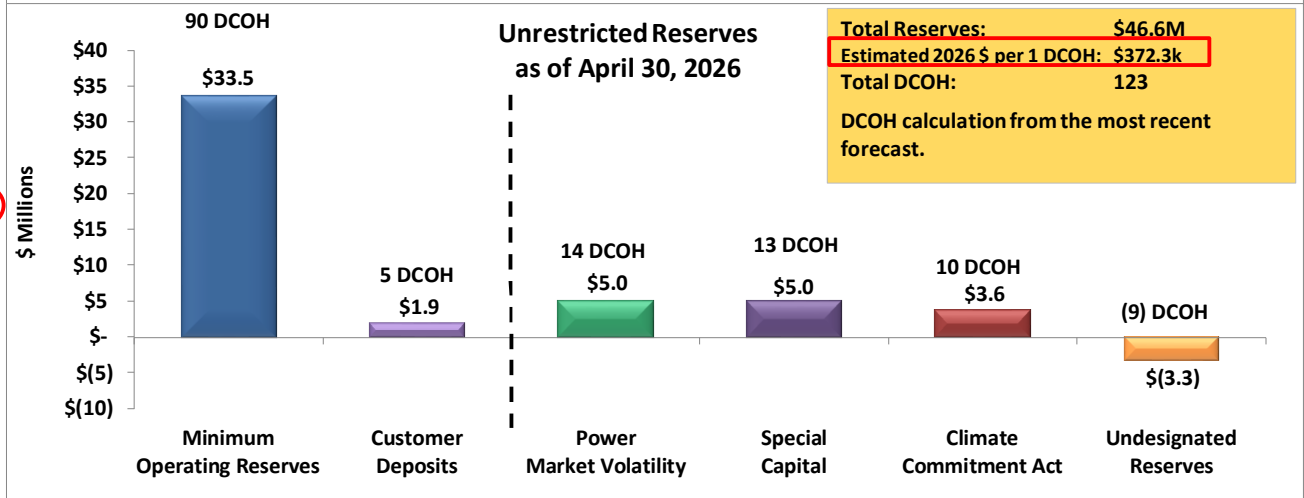


# Unrestricted Reserves and Days Cash on Hand (DCOH)

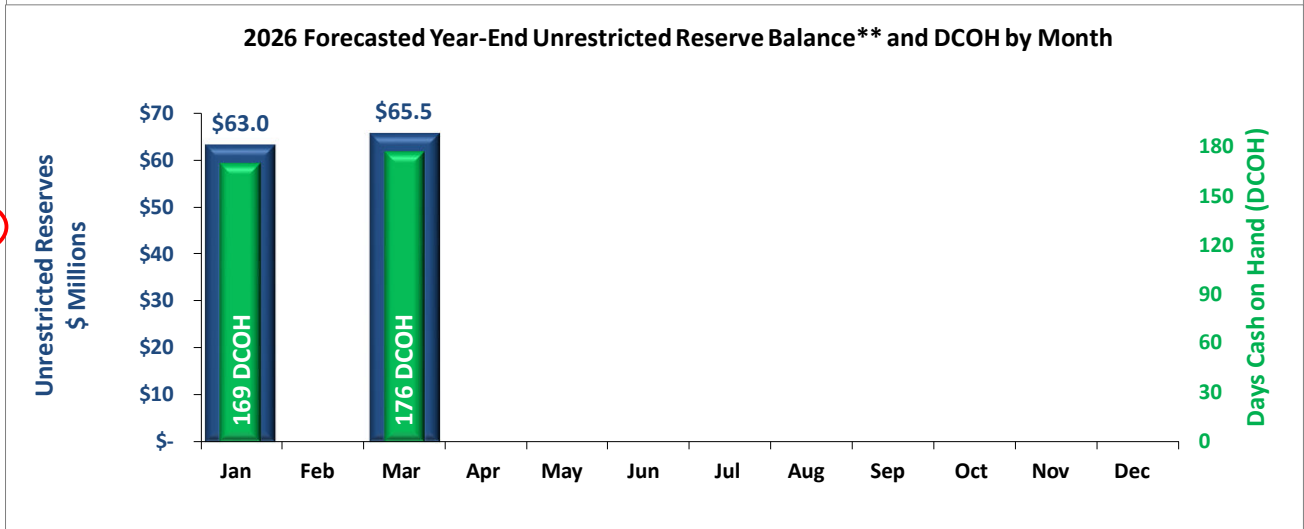
#1



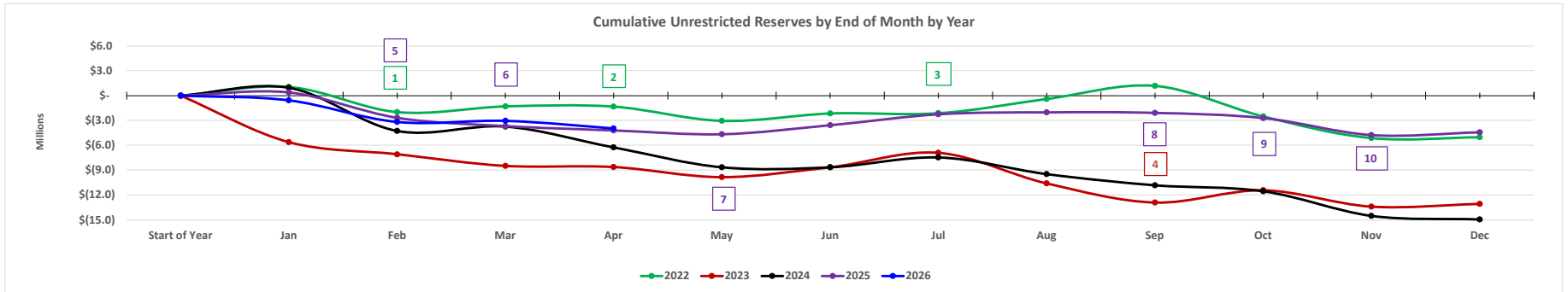
#2



#3



\*\*Includes proceeds from the planned 2026 bond issuance, including amounts allocated to the Construction Account.



Note: Any money disbursed for a bid guarantee, received from the Climate Commitment Act auction proceeds, or received from issuing bonds was removed for comparison purposes (i.e. 2023 bond issue).

Other Notable Information:

Weather can play a major factor with customer loads (retail revenue) that can ultimately increase or decrease the District's Unrestricted Reserves.

1. (2022 - February) Adjusted balance down ~\$6.3 million for January BPA invoices that were paid in March due to timing of when the invoices were issued. These invoices are typically paid in February.
2. (2022 - April) Adjusted balance down ~\$5.7 million for March BPA invoices that were paid in May due to timing of when the invoices were issued. These invoices are typically paid in April.
3. (2022 - July) Adjusted balance down ~\$4.3 million for June BPA Power invoice that was paid in August due to timing of when the invoice was issued. This invoice is typically paid in July.
4. (2023 - September) Adjusted balance down ~\$5.3 million for August BPA power and transmission invoices that were paid in October due to timing of when the invoice was issued. These invoice would typically pay in September.
5. (2025 - February) Adjusted balance down ~\$5.3 million for January BPA Invoices that were paid in March due to timing of when the invoices were issued. These invoices are typically paid in February.
6. (2025 - March) Adjusted balance down ~\$6.5 million for February BPA Invoices that were paid in April due to timing of when the invoices were issued. These invoices are typically paid in March.
7. (2025 - May) Adjusted balance down ~\$5.4 million for April BPA Invoices that were paid in June due to timing of when the invoices were issued. These invoices are typically paid in May.
8. (2025 - September) Adjusted balance down ~\$10.0 million for August BPA invoices that were paid in October due to timing of when the invoice was issued. These invoices are typically paid in September.
9. (2025 - October) Adjusted balance down ~\$7.2 million for September BPA invoices that were paid in November due to timing of when the invoice was issued. These invoices are typically paid in October.
10. (2025 - November) Adjusted balance down ~\$5.5 million for October BPA invoices that were paid in December due to timing of when the invoice was issued. These invoices are typically paid in November.

## MINUTES

### **PUBLIC UTILITY DISTRICT NO. 1 OF BENTON COUNTY REGULAR COMMISSION MEETING**

Date: April 28, 2026

Time: 9:00 a.m.

Place: 2721 West 10<sup>th</sup> Avenue, Kennewick, Washington

**Present:** Commissioner Jeff Hall, President  
Commissioner Lori Kays-Sanders, Vice-President (virtually)  
Commissioner Mike Massey, Secretary  
General Manager Rick Dunn  
Assistant General Manager/Sr. Director Engineering & Operations Steve Hunter  
Chief Financial Officer Jon Meyer  
Chief Operating Officer Chris Folta  
Director of Human Resources and Communications Karen Dunlap  
Director of Conservation & Distributed Energy Resources Chris Johnson  
Director of Customer Service and Treasury Keith Mercer  
Director of Engineering Evan Edwards  
Supervisor of Executive Administration/Clerk of the Board Cami McKenzie  
Records Program Administrator II Nykki Drake  
General Counsel Allyson Dahlhauser

**Absent:** Director of IT & Broadband Services Jennifer Holbrook

**Benton PUD employees present during all or a portion of the meeting, either in person or virtually:** Annette Cobb, Manager of Customer Service; Blake Scherer, Manager of Power Supply & Transmission Service; Duane Szendre, Superintendent of Operations; Jenny Sparks, Manager of Communications & Customer Engagement; Jodi Henderson, Manager Government & Community Relations; Katie Grandgeorge, Financial Analyst III; Kent Zirker, Manager of Accounting; Levi Lanphear, Procurement Administrator; Michelle Ness, Supervisor of Distribution Design; Michelle Ochweri, Manager of Procurement; Robert Inman, Superintendent of Transmission & Distribution; Robert Frost, Supervisor of Energy Programs; Shanna Everson, Distribution Designer; Shannon Sensibaugh, Administrative Assistant, II; Tyson Brown, Procurement Specialist II; Zach Underhill, Distribution Designer; Camron Smith, Electrical Engineer I; Jody George, Supervisor of Human Resources; Jessie Grad, Assistant Superintendent of Transmission & Distribution

#### **Call to Order & Pledge of Allegiance**

The Commission and those present recited the Pledge of Allegiance.

## Agenda Review

The agenda was approved as submitted.

## Public Comment

None.

## Consent Agenda

**MOTION:** Commissioner Sanders moved to approve the Consent Agenda items “a” through “e”. Commissioner Massey seconded and upon vote, the Commission unanimously approved the following:

- a. Regular Commission Meeting Minutes of April 14, 2026
- b. Travel Report dated April 28, 2026
- c. Vouchers (report dated April 28, 2026) audited and certified by the auditing officer as required by RCW 42.24.080, and those expense reimbursement claims certified as required by RCW 42.24.090, have been recorded on a listing made available to the Commission and approved as follows for payment:  
Accounts Payable: Automated Clearing House (DD) Payments: 114414-114480 in the amount of \$1,134,174.14.  
Checks & Customer Refund Payments (CHK): 91973-92066 in the amount of \$636,116.06;  
Electronic Fund Transfer (WIRE) Payments: 7576-7583 in the amount of \$731,691.90;  
Residential Conservation Rebates: Credits on Customer Accounts in the amount \$1,660.00;  
Payroll: Direct Deposit – 4/9/2026: 114233-114413 in the amount \$593,951.63;  
**Grand total - \$3,097,593.73**
- d. Reject Bid #26-21-05 – 115kV Switches
- e. Conservation Rebate Report for 1st quarter 2026
- f. Completion and Acceptance of Contract #23-21-18 – DJ’s Electrical Inc.
- g. Completion and Acceptance of Contract #25-20-02 – Absco Solutions

## Management Report

### ***Engineering Operations – Assistant General Manager/Senior Director Steve Hunter***

#### **1. Prosser Outage(s)**

Assistant General Manager/Senior Director Steve Hunter reported that following the planned outage in Prosser on April 10, additional outages occurred on April 20 and April 21 due to vehicle collisions with poles, and on April 22 due to a pole fire. The Manager of Communications & Customer Engagement, Jenny Sparks, informed the Commission that an email would be sent to Prosser customers to provide an explanation of the outages.

**Chief Financial Officer - Jon Meyer**

**1. Financial Report**

Chief Financial Officer Jon Meyer provided the Commission with a financial report for March 2026.

**2. BPA Credit Rating Decline**

Chief Financial Officer Jon Meyer reported to the Commission that S&P recently affirmed BPA's credit rating of AA- but revised the outlook from stable to negative. The main factors for the outlook revision listed in S&P's rating report were 1) three years in a row of below average water conditions leading to a drawdown of reserves, 2) the February 2026 court Preliminary Injunction that increases spill through August which will further diminish hydroelectric generation, and 3) the current BPA rate case for customers has just started and is a three-year rate case limiting BPA's ability to make intra-period rate adjustments. The S&P rating report also listed other factors, most notably litigation against BPA related to the 2020 Holiday Farm wildfire where plaintiffs are seeking \$2 billion in damages. Further discussion was held related to BPA's debt and its obligation to pay Energy Northwest's debt service. BPA does not have authority to issue municipal bonds but instead has congressional authority to borrow from the U.S. Treasury (currently up to \$13.7 billion, increasing to \$17.7 billion in 2028). While this borrowing authority does not require a credit rating, BPA pays other entities for nonfederal debt service, the majority of which is Energy Northwest's municipal bonds. As a result, BPA must receive and maintain a credit rating, which is then assigned to those bonds. Energy Northwest is in the process of issuing bonds which prompted the review of BPA's credit rating.

**General Manager – Rick Dunn**

**1. Spill Operation Begin on the Lower Snake & Columbia Generation**

The General Manager reported that spring spill operations at the Lower Snake River and Lower Columbia River dams began on April 3 and April 10 respectively. GM presented a graphic which showed how spill reduced hydroelectric generation from just over 6,000 megawatts at the end of March to about 2,000 megawatts by the end of April. This is indicative of typical spill impacts on hydropower and demonstrates the magnitude of the commitment already in place to support salmon migration. Additional charts from the Public Power Council were presented, showing historical generation trends for the Lower Snake River dams and how their production has dropped in recent years under increased spill.

**2. PNUCC Forecast**

The General Manager reported on the 2026 PNUCC load forecast, including comparisons to the 2025 load forecast, projected increases in summer and winter peak demand, and the long-term annual energy outlook, highlighting continued load growth and emerging resource adequacy challenges.

**3. E3 Study Final Report Highlights**

The General Manager reported on key findings and highlights from the E3 final report on Resource Adequacy and the Energy Transition in the Pacific Northwest.

#### **4. HHWF – WRAP ELCC & Nine Canyon Performance**

General Manager reported on the Horse Heaven Wind Farm (HHWF) nameplate capacity compared to how small the effective capacity accreditation would be under the Western Resource Adequacy Program (WRAP) which ranks wind farms located within Washington state borders as having the lowest Effective Load Carrying Capability (ELCC) of any of the geographical regions in the WRAP footprint for all winter and summer months. GM also provided actual generation graphs for the Nine Canyon Wind Project (operating in the Horse Heaven Hills adjacent to where the HHWF is planned) in winter and summer months for the most recent years to demonstrate why the HHWF is not expected to provide significant contributions to generating capacity during cold or hot spells. Also reviewed projected resource additions under the Washington State Energy Strategy and how the state has placed the highest priority on wind farm development outside the state in recognition of how poorly wind farms within the state perform on an annual basis and in winter and summer months compared to wind farms located in Montana and Wyoming.

#### **5. Anterix/BPUD Headlines**

General Manager Dunn shared with the Commission that the Benton PUD and Anterix agreement was highlighted in an article published by the American Public Power Association.

The Commission recessed at 10:43 a.m., reconvening at 10:50 a.m.

#### **Business Agenda**

No items on the Business Agenda.

#### **Other Business**

Director of Human Resources and Communications Karen Dunlap walked in and presented Resolution No. 2725, Authorizing the General Manager to enter into the Collective Bargaining Agreement (CBA) between Public Utility District No.1 of Benton County and International Brotherhood of Electrical Workers, Local No. 77 for the period of April 1, 2026 through March 31, 2029.

**MOTION:** Commissioner Massey moved to approve Resolution No. 2725 approving the General Manager to enter into the Collective Bargaining Agreement as presented. Commissioner Sanders seconded and upon vote, the motion carried.

#### **Future Planning**

##### **WPUDA Annual Meeting**

The General Manager, Government & Community Relations Manager Jodi Henerson, Commissioners Hall, Massey, and Sanders will attend the WPUDA annual meeting.

**Meeting Reports**

Commissioner Massey reported that Energy Northwest elected new directors.

**Resolutions**

No. 2725 – Authorizing the General Manager to enter into the Collective Bargaining Agreement

**Adjournment**

Hearing no objection, President Hall adjourned the meeting at 10:59 a.m.

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Jeff Hall, President

ATTEST:

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Mike Massey, Secretary




**PAYMENT APPROVAL**  
**May 12, 2026**

The vouchers presented on this Payment Approval Report for approval by the Board of Commissioners have been audited and certified by the auditing officer as required by RCW 42.24.080, and those expense reimbursement claims by officers and employees have been certified as required by RCW 42.24.090.

Type of Payment	Starting #	Ending #	Page #	Amount
<b>Accounts Payable:</b>				
Automated Clearing House (DD) Payments	114634	- 114724	1 - 9	
		-		\$ 2,534,754.10
Checks & Customer Refund Payments (CHK)	92067	- 92114	10 - 13	
		-		\$ 139,079.63
Electronic Fund Transfer (WIRE) Payments	7585	- 7594	14 - 15	
				\$ 5,943,152.71
<b>Residential Conservation Rebates:</b>				
Credits on Customer Accounts			16	\$ 980.00
<b>Purchase Card Detail:</b>				
<b>Payroll:</b>				
Direct Deposit - 4/23/2026	114481	- 114633		\$ 465,401.75
		-		
		-		
<b>TOTAL</b>				<b>\$ 9,083,368.19</b>
<b>Void DD</b>				\$ -
<b>Void Checks</b>				\$ -
<b>Void Wires</b>				\$ -

\*On the April 8th payment run, check numbers 91973 to 92006 were processed with an incorrect future pay date. The checks were subsequently voided and processed with the correct pay date.

I, the undersigned Auditor of Public Utility District No. 1 of Benton County, do hereby certify under penalty of perjury that the materials have been furnished, the services rendered, or the labor performed as described, or that any advance payment is due and payable pursuant to a contract or is available as an option for full or partial fulfillment of a contractual obligation, and that the claims identified in this report are just, due and unpaid obligations against the District and that I am authorized to authenticate and certify to said claims.

  
 Jon L. Meyer, Auditor 5/4/2026  
Date

Reviewed by:

Approved by:



Rick Dunn, General Manager

Jeffrey D. Hall, President

Lori Kays-Sanders, Vice-President

Michael D. Massey, Secretary

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 1

04/19/2026 To 05/01/2026

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
114634 4/22/26	DD	10633	A+ QUALITY INSULATION, INC.	REEP	1,296.00
114635 4/22/26	DD	11171	AIRCARE HEATING & AIR CONDITIONI	REEP	9,000.00
114636 4/22/26	DD	11230	ALLIANCE 2020 INC	Background Screening	62.42
114637 4/22/26	DD	963	ANIXTER INC.	Switch Integer	56,467.20
				Link ,Y-Clevis Eye, 40,000 LB	5,728.32
				CONN SLEV ANDSN VHS 4/0	3,334.18
				TERM END VHCL-4/0 12BN	1,390.46
				CURV 2 1/4 X 2 1/4 11/16H	250.24
				BOLTS MACH 5/8 X 16	2,067.20
				BOLTS MACH 5/8 X 20	175.44
				WASHER SP LOCK GALV 5/8	478.72
<b>Total for Check/Tran - 114637:</b>					69,891.76
114638 4/22/26	DD	10496	ARNETT INDUSTRIES, LLC	Tool Repair	-12.38
				Tool Repair	153.05
<b>Total for Check/Tran - 114638:</b>					140.67
114639 4/22/26	DD	34	BENTON PUD-ADVANCE TRAVEL	Doble Clients Conf	1,318.17
114640 4/22/26	DD	3828	BORDER STATES INDUSTRIES, INC.	Cap, end, PVC, 6"	253.95
				TERM END VACL 4/0 12 BN	2,296.03
				TERM END VACL 500 12 BN	2,027.34
				TERM END VHCL-2/0 12BN	2,750.46
				TERM END VHCS-750-BN	7,610.34
				INSULATION POST 15 KV	1,258.18
<b>Total for Check/Tran - 114640:</b>					16,196.30
114641 4/22/26	DD	3344	BOYD'S TREE SERVICE, LLC	Tree Trimming Svc	10,512.70
				Tree Trimming Svc	9,553.20
<b>Total for Check/Tran - 114641:</b>					20,065.90
114642 4/22/26	DD	166	CENTURYLINK	Monthly Billing	718.43

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 2

04/19/2026 To 05/01/2026

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
114643 4/22/26	DD	3520	CI INFORMATION MANAGEMENT	Onsite Destruction	145.75
114644 4/22/26	DD	2972	COMPUNET, INC.	Azure Monthly Billing Software License/Subscription	250.24 9,537.04
<b>Total for Check/Tran - 114644:</b>					9,787.28
114645 4/22/26	DD	57	CONSOLIDATED ELECTRICAL DISTRIB	Material Bend 22 S/40 4", belled and ch Bend 22 S/40, 3" belled and ch Bend 90 S/40, 3" 24R, belled	5,629.75 554.88 761.60 1,577.60
<b>Total for Check/Tran - 114645:</b>					8,523.83
114646 4/22/26	DD	3167	COOPERATIVE RESPONSE CENTER, IN	CRCLink User Lic/Multispeak OMS	13,084.07
114647 4/22/26	DD	10427	ROBERT J DAVIS	Doble Clients Conf	245.16
114648 4/22/26	DD	3029	DELTA HEATING & COOLING, INC.	REEP	400.00
114649 4/22/26	DD	79	GENERAL PACIFIC, INC.	BOLTS MACH 5/8 X 18 Splice Jacket Kits Material	2,572.03 2,740.85 2,901.83
<b>Total for Check/Tran - 114649:</b>					8,214.71
114650 4/22/26	DD	3969	GPS INSIGHT, LLC	Device Monitoring	2,302.16
114651 4/22/26	DD	2798	JESSIE E GRAD	Eng & Ops Tradeshow	234.64
114652 4/22/26	DD	3171	JODI A HENDERSON	FWEE Board Mtg	251.00
114653 4/22/26	DD	4207	INFORMATION FIRST, INC.	Content Mgr	2,176.00
114654 4/22/26	DD	990	INSIGHT PUBLIC SECTOR INC.	Software License/support	45,811.59
114655 4/22/26	DD	10660	IRBY ELECTRICAL UTILITIES	Steel Pole Credit Inv s014119539.003 Steel Pole	81,740.35 -81,740.35 81,214.45
114656 4/22/26	DD	103	KENNEWICK, CITY OF	Monthly Billing	523.87

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 3

04/19/2026 To 05/01/2026

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
				Monthly Billing	417.90
				Monthly Billing	529.23
				Monthly Billing	294.61
<b>Total for Check/Tran - 114656:</b>					1,765.61
114657 4/22/26	DD	10162	LINGUISTICA INTERNATIONAL, INC.	Interpreting Svc	30.28
114658 4/22/26	DD	3644	LOOMIS	Drop Box/Kiosks	2,131.78
				Safepoint Svc	1,471.18
<b>Total for Check/Tran - 114658:</b>					3,602.96
114659 4/22/26	DD	11020	MAICOM	SBS100F PowerSafe 12V Battery	2,170.52
114660 4/22/26	DD	10563	MESSAGE TECHNOLOGIES, INC.	IVR/SMS Svc/Fee	-92.84
				IVR/SMS Svc/Fee	1,147.84
<b>Total for Check/Tran - 114660:</b>					1,055.00
114661 4/22/26	DD	3821	NISC	Envelopes/Postage/Print Svc/Mail Svc	3,295.48
				Envelopes/Postage/Print Svc/Mail Svc	29,024.51
				Postage/Online Pymts/ACH	815.18
				Postage/Online Pymts/ACH	241.54
				Postage/Online Pymts/ACH	1,045.97
				Postage/Online Pymts/ACH	362.30
				Postage/Online Pymts/ACH	731.50
				Postage/Online Pymts/ACH	102.27
				Postage/Online Payments/ACH	1,600.18
				Software License/Maintenance	9,050.97
				Software License/Maintenance	2,681.76
				Software License/Maintenance	4,022.65
				Software License/Maintenance	17,766.70
<b>Total for Check/Tran - 114661:</b>					70,741.01
114662 4/22/26	DD	919	NOANET	Co-Lociation Kenn Verizon	1,460.00
				Broadband Billing	19,197.42

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 4

04/19/2026 To 05/01/2026

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
				Broadband Billing	76,789.68
<b>Total for Check/Tran - 114662:</b>					97,447.10
114663 4/22/26	DD	10769	ONEBRIDGE BENEFITS INC.	Flex Spending Dependent Care	288.47
				Flex Spending Health Care	3,058.82
<b>Total for Check/Tran - 114663:</b>					3,347.29
114664 4/22/26	DD	3162	ONLINE INFORMATION SERVICES, INC.	Online Utility Exchange	1,233.01
114665 4/22/26	DD	585	PARADISE BOTTLED WATER CO.	Monthly Billing	437.07
				Monthly Billing	133.81
<b>Total for Check/Tran - 114665:</b>					570.88
114666 4/22/26	DD	11219	PERTEET, INC.	Professional Svc	5,455.30
114667 4/22/26	DD	2429	PROSSER TOWER SITE, INC.	Communication Site License Agreement	3,100.00
114668 4/22/26	DD	10212	QCL, INC.	Drug Screening Contract Renewal	750.00
				Employee Drug Screening	484.00
<b>Total for Check/Tran - 114668:</b>					1,234.00
114669 4/22/26	DD	10569	RPS ADVISORS	REC Transfers	220,000.00
114670 4/22/26	DD	11223	SEFCOR	Cable Bus Support, 3 in BC	1,486.30
				Expansion Fitting, 2 in IPS	354.14
<b>Total for Check/Tran - 114670:</b>					1,840.44
114671 4/22/26	DD	10230	SMG-TRI CITIES, LLC	Advertising	1,800.00
114672 4/22/26	DD	985	SPECTRUM PACIFIC WEST, LLC	Monthly Billing	608.97
				Monthly Billing	592.12
<b>Total for Check/Tran - 114672:</b>					1,201.09
114673 4/22/26	DD	2745	STELLA-JONES CORP.	Poles	59,215.44
				Poles	63,860.25
				Poles	2,776.53
				Poles	51,903.49

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 5

04/19/2026 To 05/01/2026

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
<b>Total for Check/Tran - 114673:</b>					177,755.71
114674 4/22/26	DD	3502	SYLVAN LEARNING CENTER	Employee Testing	25.00
114675 4/22/26	DD	11120	TELECOMMUNICATION UTILITY PROC	Bend 22 S/ 40, 2", belled and Coupling, PVC, 4" X 8" long	184.96 1,440.08
<b>Total for Check/Tran - 114675:</b>					1,625.04
114676 4/22/26	DD	139	TOWNSQUARE MEDIA TRI CITIES	Advertising	2,992.00
114677 4/22/26	DD	3006	TRI-CITY GLASS, INC.	REEP	1,212.00
114678 4/22/26	DD	11207	TRINITEL, LLC	Broadband Equipment Broadband Equipment 3A CC Fuses Power Supply	12,071.36 -75.24 313.57 67.67
<b>Total for Check/Tran - 114678:</b>					12,377.36
114679 4/22/26	DD	1048	UNITED WAY OF BENTON & FRANKLI	EE United Way Contribution	417.23
114680 4/22/26	DD	10154	US PAYMENTS, LLC	Paysite/Kiosk/Card Processing Fees Paysite/Kiosk/Card Processing Fees	362.02 1,440.00
<b>Total for Check/Tran - 114680:</b>					1,802.02
114681 4/22/26	DD	272	UTILITIES UNDERGROUND LOCATION	Underground Locate Svc	712.08
114682 4/22/26	DD	11062	VESTIS SERVICES, LLC	Weekly Svc Weekly Svc Weekly Svc Weekly Svc Weekly Svc	35.80 38.14 27.73 42.21 18.39
<b>Total for Check/Tran - 114682:</b>					162.27
114683 4/22/26	DD	1935	VIRGINIA TRANSFORMER CORP.	Credit - Inv 91577-R Transformer	-3,953.80 1,140,050.70
<b>Total for Check/Tran - 114683:</b>					1,136,096.90

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 6

04/19/2026 To 05/01/2026

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran	Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
114684	4/22/26	DD	4235	WATER STREET PUBLIC AFFAIRS, LLC	Lobbying Svc	6,500.00
114685	4/22/26	DD	11134	WELLABLE LLC	Pro Wellness Plan	350.00
114686	4/29/26	DD	963	ANIXTER INC.	CONN CABLE JUNC 4 WAY TERM END VACL 350 12 BN CLAMP, SHOE 1/0-336 ACSR CURV 4X4X1/4 15/16 H Clevis Eye-Y SHACKLES ANCHOR MEDIUM SQ 2 1/4X2 1/4X3/16 11/16	264.38 2,331.80 3,008.32 1,240.32 1,434.85 3,372.80 295.94
<b>Total for Check/Tran - 114686:</b>						11,948.41
114687	4/29/26	DD	34	BENTON PUD-ADVANCE TRAVEL	Transformer Witness Testing Transformer Witness Testing Transformer Witness Testing Transformer Witness Testing NWPPA Eng & Ops Conf NWPPA Eng & Ops Conf NWPPA Eng & Ops Conf	227.02 227.02 185.02 42.00 639.95 453.58 453.58
<b>Total for Check/Tran - 114687:</b>						2,228.17
114688	4/29/26	DD	3344	BOYD'S TREE SERVICE, LLC	Tree Trimming Svc Tree Trimming Svc	10,512.70 7,293.34
<b>Total for Check/Tran - 114688:</b>						17,806.04
114689	4/29/26	DD	10630	CAMPBELL TRAINING SOLUTIONS, LL	Empowered Prg	1,320.00
114690	4/29/26	DD	2680	CO-ENERGY	Transformer Oil	5,651.29
114691	4/29/26	DD	394	COLUMBIA ELECTRIC SUPPLY	Wire	15,009.87
114692	4/29/26	DD	10896	CULLIGAN QUENCH	Water Tanks/Install/Monthly billing	1,294.83
114693	4/29/26	DD	10857	D&R INSULATION, LLC	REEP	2,796.00

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 7

04/19/2026 To 05/01/2026

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
114694 4/29/26	DD	375	DAYCO HEATING & AIR	REEP	9,000.00
				REEP	400.00
<b>Total for Check/Tran - 114694:</b>					9,400.00
114695 4/29/26	DD	2757	RICK T DUNN	Fall River Electric Speaking	234.06
114696 4/29/26	DD	3345	EVAN C EDWARDS	Transformer Witness Testing	3.50
114697 4/29/26	DD	11116	FRONTLINE MEDICAL, PLLC	Employee Physicals	110.00
114698 4/29/26	DD	10810	GARY LEE AND ASSOCIATES, LLC	BPUD Joint Use Support - Alden/One Touch	4,015.16
114699 4/29/26	DD	79	GENERAL PACIFIC, INC.	Squirrel Guard	8,225.28
114700 4/29/26	DD	10420	HEALTH INVEST HRA TRUST	Monthly Fees	109.27
114701 4/29/26	DD	3205	HIGH DESERT GLASS, LLC	REEP	396.00
				REEP	30.00
<b>Total for Check/Tran - 114701:</b>					426.00
114702 4/29/26	DD	990	INSIGHT PUBLIC SECTOR INC.	Software License/Renewal	10,585.15
114703 4/29/26	DD	10660	IRBY ELECTRICAL UTILITIES	Cooper Shielding mesh (Raychem)	1,345.20
114704 4/29/26	DD	10886	JESKE INSPECTION & REPAIR	Annual Inspections	14,809.70
114705 4/29/26	DD	877	CHRISTOPHER N JOHNSON	Conservation Resource Advisory Committee	652.88
114706 4/29/26	DD	103	KENNEWICK, CITY OF	Monthly Billing	797.47
114707 4/29/26	DD	106	LAMPSON INTERNATIONAL, LLC	Crane Rental	13,877.44
114708 4/29/26	DD	1481	MOTOROLA SOLUTIONS, INC.	Communication	27,762.66
114709 4/29/26	DD	11057	MICHELLE NESS	NWPPA Eng & Ops Conf	682.95
114710 4/29/26	DD	919	NOANET	Columbia Crest/Plymouth Sub/S Slope Sub	1,260.00
114711 4/29/26	DD	10905	NOKIA OF AMERICA CORPORATION	Communication Equipment	18,494.15

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 8

04/19/2026 To 05/01/2026

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
114712 4/29/26	DD	286	NORTH COAST ELECTRIC COMPANY	Jet Line-2200' # PL235B	712.60
114713 4/29/26	DD	11081	NORTHWEST ENERGY EFFICIENCY AL	Credit - Inv 1876 2nd Qtr Electric Expense Credit - Inv 1876	-1,653.51 14,041.47 -2,564.96
<b>Total for Check/Tran - 114713:</b>					9,823.00
114714 4/29/26	DD	2176	PACIFIC OFFICE AUTOMATION, INC.	Monthly Billing Monthly Billing Monthly Billing Monthly Billing	23.70 316.07 109.26 209.45
<b>Total for Check/Tran - 114714:</b>					658.48
114715 4/29/26	DD	10671	PRINCIPAL BANK	EE Vision ER Vision EE Health ER Health EE Dental ER Dental	61.22 2,977.54 10,372.98 245,965.14 378.05 17,652.69
<b>Total for Check/Tran - 114715:</b>					277,407.62
114716 4/29/26	DD	10951	RELIANCE STANDARD LIFE INSURANC	Self Insured STD Fee	182.50
114717 4/29/26	DD	10947	RELIANCE STANDARD LIFE INSURANC	Basic AD&D Basic Life Non Barg Basic AD&D Non Barg Basic Dep Life Non Barg Basic Life Supplemental AD&D - Child Supplemental AD&D - EE Supplemental AD&D - Spouse Supplemental Life - Child Supplemental Life - EE Supplemental Life - Spouse	171.64 858.20 83.01 78.65 1,104.03 8.70 558.00 222.15 52.02 2,238.50 442.45

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 9

04/19/2026 To 05/01/2026

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
				LTD Core Buy-Up	1,260.43
				LTD Core No Buy-Up	3,185.31
<b>Total for Check/Tran - 114717:</b>					10,263.09
114718 4/29/26	DD	985	SPECTRUM PACIFIC WEST, LLC	Monthly Billing	139.99
				Monthly Billing	139.99
				Monthly Billing	139.99
<b>Total for Check/Tran - 114718:</b>					419.97
114719 4/29/26	DD	3231	STRIPE RITE, LLC	Traffic Control	2,652.00
114720 4/29/26	DD	1124	THE PAPE GROUP, INC.	Forklift Rental	6,022.08
114721 4/29/26	DD	1163	TYNDALE ENTERPRISES, INC.	Clothing-Isakson	250.78
114722 4/29/26	DD	11062	VESTIS SERVICES, LLC	Weekly Svc	35.80
				Weekly Svc	38.14
				Weekly Svc	27.73
				Weekly Svc	36.22
				Weekly Svc	18.39
<b>Total for Check/Tran - 114722:</b>					156.28
114723 4/29/26	DD	1794	JEFFERY W VOSAHLO	NWPPA Eng & Ops Conf	43.00
114724 4/29/26	DD	205	WASHINGTON STATE AUDITOR'S OFFI	Energy Compliance Attestation	342.18
				Energy Compliance Attestation	4,797.40
				Energy Compliance Attestation	475.25
<b>Total for Check/Tran - 114724:</b>					5,614.83

<b>Total Payments for Bank Account - 1 :</b>	(91)	2,534,754.10
<b>Total Voids for Bank Account - 1 :</b>	(0)	0.00
<b>Total for Bank Account - 1 :</b>	(91)	2,534,754.10

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 10

## 04/19/2026 To 05/01/2026

**Bank Account: 2 - BPUD Accounts Payable Warrants**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
92067 4/22/26	CHK	258	APOLLO MECHANICAL CONTRACTOR	REEP	400.00
92068 4/22/26	CHK	2425	AT&T MOBILITY, LLC	Monthly Billing	5.45
92069 4/22/26	CHK	3819	BENTON CONSERVATION DISTRICT	Salmon Power In Schools	1,651.79
92070 4/22/26	CHK	243	FEDERAL EXPRESS CORP	Mailing Svc	50.10
92071 4/22/26	CHK	1393	MEIER ENTERPRISES, INC.	Front Office Remodel	3,362.50
92072 4/22/26	CHK	128	PERFECTION GLASS, INC.	REEP	264.00
92073 4/22/26	CHK	10671	PRINCIPAL BANK	Investment Safekeeping	1,000.00
92074 4/22/26	CHK	2648	RAILROAD MANAGEMENT COMPANY	License Fees	458.76
92075 4/22/26	CHK	2699	TOTAL ENERGY MANAGEMENT & HV	REEP	400.00
92076 4/22/26	CHK	992	VERIZON NORTHWEST	Monthly Billing	3,178.81
92077 4/22/26	CHK	172	WASH STATE DEPT TRANSPORTATION	Utility Permit	3,104.92
92078 4/22/26	CHK	100	WASTE MANAGEMENT OF WASHINGT	Monthly Billing	1,319.69
				Monthly Billing	389.80
				Monthly Billing	764.92
<b>Total for Check/Tran - 92078:</b>					<b>2,474.41</b>
92079 4/22/26	CHK	10649	ZIPLY FIBER	Monthly Billing	142.03
92080 4/22/26	CHK	99999	VIVIANA BARAJAS	Credit Balance Refund	123.00
92081 4/22/26	CHK	99999	MONIQUE BROOKS	Credit Balance Refund	309.98
92082 4/22/26	CHK	99999	RAFAEL CASTILLO	Credit Balance Refund	742.70
92083 4/22/26	CHK	99999	NELSON G CORADO BELLOSO	Credit Balance Refund	27.42
92084 4/22/26	CHK	99999	RICHARD G HOGAN	Credit Balance Refund	33.53
92085 4/22/26	CHK	99999	IVAN BOE CONSTRUCTION	Credit Balance Refund	101.84

04/30/2026 7:17:53 AM

# Accounts Payable Check Register

Page 11

04/19/2026 To 05/01/2026

**Bank Account: 2 - BPUD Accounts Payable Warrants**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
92086 4/22/26	CHK	99999	SERGHEI LITVENIUC	Credit Balance Refund	44.61
92087 4/22/26	CHK	99999	HECTOR LUNA	Credit Balance Refund	24.64
92088 4/22/26	CHK	99999	MARAINA MCKEOWN	Credit Balance Refund	267.83
92089 4/22/26	CHK	99999	PHYLLIS SIDWELL	Credit Balance Refund	715.33
92090 4/22/26	CHK	99999	ABNER J SOLANO	Credit Balance Refund	205.55
92091 4/22/26	CHK	99999	FABRICIO VALENCIA	Credit Balance Refund	466.85
92092 4/22/26	CHK	99999	JILL WHITMAN	Replaced failed service conductor.	1,000.00
92093 4/29/26	CHK	11244	ABSOLUTE COMFORT TECHNOLOGY,	REEP	8,756.10
92094 4/29/26	CHK	258	APOLLO MECHANICAL CONTRACTOR	REEP	400.00
92095 4/29/26	CHK	259	BENTON FRANKLIN COMMUNITY ACT	Helping Hands	2,598.02
				REEP	9,000.00
				REEP	14,929.60
				REEP	9,674.30
				REEP	5,189.10
<b>Total for Check/Tran - 92095:</b>					<b>41,391.02</b>
92096 4/29/26	CHK	35	BENTON PUD - CUSTOMER ACCOUNT	Monthly Billing	369.34
92097 4/29/26	CHK	614	BOB RHODES HEATING & AC, INC.	REEP	9,000.00
				REEP	1,200.00
<b>Total for Check/Tran - 92097:</b>					<b>10,200.00</b>
92098 4/29/26	CHK	2831	CORRECTIONAL INDUSTRIES	Office Furniture	1,114.98
92099 4/29/26	CHK	77	FRONTIER FENCE, INC.	Service Call	326.10
				Chain Link Fence Repair	5,657.60
<b>Total for Check/Tran - 92099:</b>					<b>5,983.70</b>
92100 4/29/26	CHK	11240	METRO 3941, LLC	Commercial Energy Efficiency Prg	25,848.00



04/30/2026 7:17:53 AM

# Accounts Payable Check Register

04/19/2026 To 05/01/2026

**Bank Account: 2 - BPUD Accounts Payable Warrants**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
				Fiber Lease	146.75
				Fiber Lease	146.75
				Fiber Lease	293.49
				Fiber Lease	146.75
				Fiber Lease	293.49
				Fiber Lease	146.75
				Fiber Lease	146.75
				Fiber Lease	146.75
				Fiber Lease	293.49
<b>Total for Check/Tran - 92103:</b>					20,307.57
92104 4/29/26	CHK	99999	NICOLE A BOYCE	Credit Balance Refund	174.20
92105 4/29/26	CHK	99999	ANA E CUEVAS	Credit Balance Refund	20.55
92106 4/29/26	CHK	99999	YOCI GALINDO	Credit Balance Refund	158.82
92107 4/29/26	CHK	99999	ELIZABETH L GUZMAN SERVIN	Credit Balance Refund	56.93
92108 4/29/26	CHK	99999	SARMAD HANIF	Credit Balance Refund	148.70
92109 4/29/26	CHK	99999	JUANITA E JONES	Credit Balance Refund	197.44
92110 4/29/26	CHK	99999	DALIA LOPEZ	Credit Balance Refund	274.86
92111 4/29/26	CHK	99999	QUENTIN H PARKINS	Credit Balance Refund	25.00
92112 4/29/26	CHK	99999	JOHN C PRINGLE	Credit Balance Refund	51.66
92113 4/29/26	CHK	99999	DAVID J VEDDER	Credit Balance Refund	108.00
92114 4/29/26	CHK	99999	WORTHY BEGINNINGS LLC	Credit Balance Refund	78.94

<b>Total Payments for Bank Account - 2 :</b>	(48)	139,079.63
<b>Total Voids for Bank Account - 2 :</b>		
<b>Total for Bank Account - 2 :</b>	(48)	139,079.63

04/30/2026 8:19:58 AM

# Accounts Payable Check Register

Page 14

ALL

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran	Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
7585	4/20/26	WIRE	2902	WHITE CREEK WIND I, LLC	Purchased Power	37,892.00
7587	4/20/26	WIRE	169	ENERGY NORTHWEST	Purchased Power	138,921.95
7588	4/22/26	WIRE	171	WASH STATE DEPT RETIREMENT SYS	Old Age Survivors Insurance - 2025 Year	85.89
7589	4/23/26	WIRE	2205	UNITED STATES TREASURY	Federal Income Tax	84,171.10
					Medicare - Employee	10,535.45
					Medicare - Employer	10,535.45
					Social Security - Employee	45,048.19
					Social Security - Employer	45,048.19
<b>Total for Check/Tran - 7589:</b>						195,338.38
7590	4/23/26	WIRE	171	WASH STATE DEPT RETIREMENT SYS	ER PERS	40,793.36
					PERS Plan 2	36,379.31
					PERS Plan 3A 5% All Ages	1,498.10
					PERS Plan 3B 5% Up to Age 35	320.93
					PERS Plan 3B 6% Age 35-45	160.42
					PERS Plan 3E 10% All Ages	1,581.44
<b>Total for Check/Tran - 7590:</b>						80,733.56
7591	4/24/26	WIRE	1567	MISSIONSQUARE RETIREMENT	457(b) Leave EE Contribution	954.66
					457(b) Roth EE Contribution	21,125.01
					ER Def Comp 401	22,071.69
					ER Def Comp 457	3,279.17
					Plan A 457(b) Employee Contribution	5,385.62
					Plan B 457(b) Employee Contribution	20,355.08
					Plan C 401(a) Option 1 EE Contribution	3,614.54
					Plan C 401(a) Option 2 EE Contribution	2,593.19
					Plan C 401(a) Option 3 EE Contribution	620.38
					Plan C 401(a) Option 4, Step 1 EE Contri	133.60
					Plan C 401(a) Option 4, Step 2 EE Contri	1,142.34
					Plan C 401(a) Option 4, Step 3 EE Contri	2,570.34

04/30/2026 8:19:58 AM

# Accounts Payable Check Register

Page 15

ALL

**Bank Account: 1 - Benton PUD ACH/Wire**

Check / Tran Date	Pmt Type	Vendor	Vendor Name	Reference	Amount
				Plan C 401(a) Option 4, Step 4 EE Contri	1,373.45
				Plan C 401(a) Option 5, Step 4 EE Contri	1,442.04
				Plan C 457(b) Employee Contribution	5,698.76
				457 EE Loan Repayment #1	3,862.59
				457 EE Loan Repayment #2	679.39
				457 EE Loan Repayment #3	57.03
				457 EE Loan Repayment #4	71.97
				457 EE Loan Repayment #5	96.34
<b>Total for Check/Tran - 7591:</b>					97,127.19
7592	4/27/26	WIRE 246	BONNEVILLE POWER ADMIN	Purchased Power	4,977,994.00
7594	4/28/26	WIRE 424	WASH STATE DEPT REVENUE-EXCISE	Utility Tax	397,228.41
				Use Tax	2,499.21
				Retailing & Wholesaling Tax	1,202.19
				Retail Sales Tax Kennewick	431.28
				Service Tax	13,698.65
<b>Total for Check/Tran - 7594:</b>					415,059.74
<b>Total for Bank Account - 1 :</b>					(8) 5,943,152.71
<b>Grand Total :</b>					(8) 5,943,152.71




**BENTON PUD - RESIDENTIAL CONSERVATION REBATE DETAIL**

<u>Date</u>	<u>Customer</u>	<u>Rebate Amount</u>	<u>Rebate Description</u>
04/16/2026	KERRI A ELLEDGE	\$ 30.00	Rebate - Clothes Washer
04/16/2026	KERRI A ELLEDGE	\$ 50.00	Rebate - Clothes Dryer
04/23/2026	CHRIS KUPERSTEIN	\$ 900.00	Rebate - Heat Pump Water Heater

\$ 980.00



# COMMISSION AGENDA ACTION FORM

<b>Meeting Date:</b>	May 12, 2026	
<b>Subject:</b>	Jobs Report for Commission	
<b>Authored by:</b>	Anna Hightower	Staff Preparing Item
<b>Presenter:</b>	Evan Edwards	Staff Presenting Item (if applicable or N/A)
<b>Approved by:</b>	Evan Edwards	Dept. Director/Manager
<b>Approved for Commission:</b>	Rick Dunn 	General Manager/Asst GM
<b>Type of Agenda Item:</b>	<b>Type of Action Needed:</b> <i>(Multiple boxes can be checked, if necessary)</i>	
<input checked="" type="checkbox"/> Consent Agenda <input type="checkbox"/> Business Agenda <input type="checkbox"/> Public Hearing <input type="checkbox"/> Other Business	<input type="checkbox"/> Pass Motion <input type="checkbox"/> Pass Resolution <input type="checkbox"/> Approve Contract <input type="checkbox"/> Sign Letter / Document <input type="checkbox"/> Decision / Direction <input checked="" type="checkbox"/> Info Only <input type="checkbox"/> Info Only/Possible Action <input type="checkbox"/> Presentation Included	

**Motion for Commission Consideration:**

None.

**Background/Summary**

District Resolution No. 1607 authorizes the General Manager to approve construction and maintenance work orders up to \$100,000.

The attached summary table (Jobs Report) provides a list of work orders (with notification between December 2025 and January 2026) with an estimated cost of less than \$100,000. The Jobs Report is presented generally once a month to the Commission for the purpose of maintaining open communications and accountability for projects of significant value; generally, over \$15,000. The report is intended for information only with no Commission action being requested.

The attached Jobs Report provides a summary of work orders of significant value up to the \$100,000 limit authorized for approval by the General Manager.

**Recommendation**

Report only.

**Fiscal Impact**

Report only.



**Engineering Department  
MEMO**

To: Evan Edwards  
 From: Anna Hightower  
 Re: **Jobs Report to Commission**

<b>Jobs Report for 5/12/2026 Commission Meeting</b>							
<b>Job No.</b>	<b>Name</b>	<b>Location</b>	<b>Description</b>	<b>Designer</b>	<b>Estimated Job Cost</b>	<b>Reimb/Aid to Const.; Includes Salvage</b>	<b>Net Cost to BPUD</b>
750760	BPUD	4308 S Vancouver St	Underground cable replacement #1439	JWV	\$82,634	\$0.00	\$82,634
740411	Brian Krumland	101403 E 973 PR SE	Phase up existing single phase to three phase	CMB	\$46,444.27	\$42,518.14	\$3,926.13 (1)
750766	BPUD	W 19 <sup>th</sup> Ave & S Jean St	Cable Replacement #1442	JWV	\$79,473.13	\$0.00	\$79,473.13
750787	BPUD	Haney Rd & Cochran Rd	Cable Replacement #1445	JWV	\$29,279.33	\$0.00	\$29,279.33
756000	Ira Hickman	Abigail Pl & Kash Lp	Install three phase and single phase line extension to feed 12 lots.	CMB	\$65,362.30	\$62,859.61	\$2,502.69 (2)
758626	Elijah Family Homes	2918 S Jean St	Single phase line extension for 6 single family dwellings with Future EV capability	ALR	\$15,998.90	\$14,702.79	\$1,296.11 (3)
758856	Gary Schaefer	E 95 PR SE	Single phase line extension to serve lot.	CMB	\$17,668.37	\$16,335.70	\$1,332.67 (4)

759161	ZiPLY	Babs Ave	Remove and install taller pole with flat top three phase framing.	CMB	\$15,919.17	\$14,406.21	\$1,512.96 (5)
720532	Haryodh Singh Mahal	10 <sup>th</sup> & Olympia	3 phase line extension for new Metro Mart and Laundromat.	ALR	\$19,445.85	\$11,812.23	\$7,633.62 (6)
746221	USAC	Pump Station 6B	Three phase primary overhead line extension to new three phase padmount transformer to serve pump station.	TMG	\$24,615.74	\$22,761.10	\$1,854.64 (7)
730764	Rudd McClory	918 Horne Dr	Underground line extension for 2-nine-unit apartment buildings.	CMB	\$18,207.40	\$16,676.79	\$1,530.61 (8)
752023	BPUD	Waverly Pl & W 43 <sup>rd</sup> Ave	Underground Cable Replacement #1446	JWV	\$46,173.46	\$0.00	\$46,173.46
759843	BPUD	36608 S Haney Rd	Underground Cable Replacement #1452	JWV	\$28,850.71	\$0.00	\$28,850.71
750911	BPUD	Game Farm Rd & Lemon Dr	Joint Use – NESC Compliance One Touch Project	JWV	\$18,765.72	\$18,296.46	\$469.26 (9)
750891	BPUD	Cochran Rd East of Finley Rd	Joint Use – NESC Compliance One Touch Project	JWV	\$24,881.70	\$19,777.69	\$5,104.01 (10)
750918	BPUD	E Game Farm Rd & Finley Rd	Joint Use – NESC Compliance One Touch Project	JWV	\$21,027.22	\$14,940.45	\$6,086.77 (11)
750762	BPUD	E Locust Grove Rd	Underground Cable Replacement #1440	JWV	\$22,081.51	\$0.00	\$22,081.51
750770	BPUD	W 15 <sup>th</sup> Ave & S Olympia Ave	Underground Cable Replacement #1443	JWV	\$78,677.10	\$0.00	\$78,677.10
755116	BPUD	E 13 <sup>th</sup> Ave & S Date Pl	Underground Cable Replacement #1447	JWV	\$52,219.77	\$0.00	\$52,219.77


<b>Job No.</b>	<b>Name</b>	<b>Location</b>	<b>Description</b>	<b>Designer</b>	<b>Estimated Job Cost</b>	<b>Reimb/Aid to Const.; Includes Salvage</b>	<b>Net Cost to BPUD</b>
761057	Zipty	Babs Ave	Replace 2 poles with taller poles for Zipty.	CMB	\$16,477.39	\$15,342.67	\$1,134.72 (12)
730685	BPUD	W 3 <sup>rd</sup> Pl & S Johnson St	Underground Cable Replacement #1437	JWV	\$99,640.79	\$0.00	\$99,640.79
750766	BPUD	W 19 <sup>th</sup> Ave & S Jean St	Underground Cable Replacement #1442	JWV	\$79,473.13	\$0.00	\$79,473.13
752023	BPUD	Waverly Pl & W 43 <sup>rd</sup> Ave	Underground Cable Replacement	JWV	\$46,173.46	\$0.00	\$46,173.46
752390	Hans Christensen	4303 S Zintel Way	Underground line extension to feed 5 apartment buildings.	ALR	\$97,005.33	\$92,883.78	\$4,121.55 (13)
756335	BPUD	224404 S Cochran Rd	Joint Use – NESC One Touch Compliance Project	JWV	\$22,358.98	\$0.00	\$22,358.98
759523	BPUD	SR-397 (Chemical Dr)	Joint Use – NESC One Touch Compliance Project	JWV	\$27,254.69	\$0.00	\$27,254.69
762097	Nick Wright	S Florida Pl	Install facilities for future feeder ties and adjacent residential developments during street improvement by developer.	TMG	\$36,295.52	\$14,269.60	\$22,025.92 (14)
759526	BPUD	SR-397 & Lechelt Rd	Joint Use – NESC One Touch Compliance Project	JWV	\$18,979.29	\$0.00	\$18,979.29
759538	BPUD	SR-397 & South of Lechelt Rd	Joint Use – NESC One Touch Compliance Project	JWV	\$12,702.61	\$0.00	\$12,702.61
763015	Experience Organics Mark Cramer	46415 E Badger Rd	3 Phase line extension for additional service to Badger Canyon Farms.	ALR	\$41,942.13	\$39,619.74	\$2,322.39 (15)

758523	Travis Matson	109105 E Muley PR SE	Overhead three phase line extension to service church.	CMB	\$15,111.53	\$11,423.84	\$3,687.69 (16)
760186	BPUD	Prosser Bay 1	New switch location per Engineers request.	ALR	\$19,420.72	\$0.00	\$19,420.72
750928	BPUD	Finley Rd & E Game Farm Rd	Joint Use – NESC One Touch Compliance Project	JWV	\$18,179.63	\$15,425.20	\$2,754.43 (17)
750937	BPUD	E Main St & Adams St	Joint Use – NESC One Touch Compliance Project	JWV	\$23,424.78	\$0.00	\$23,424.78
750949	BPUD	Finley Rd South of E Main St	Joint Use – NESC One Touch Compliance Project	JWV	\$18,436.29	\$0.00	\$18,436.29
744593	BPUD	South end of Travis Rd	Reroute power around pole 62705-9900 that is being replaced with a steel structure.	SME	\$20,228.04	\$0.00	\$20,228.04
761371	Zipty	3 <sup>rd</sup> St, 7 <sup>th</sup> St & Alma Ave	Removing 3 poles and replacing with 45/2 pole for Zipty Make Ready Work.	CMB	\$26,913.13	\$24,265.45	\$2,647.68 (18)
760315	Paul Ilin	7 <sup>th</sup> St/Dinah Ln Benton City	Single phase line extension for 8 lot short plat.	ALR	\$17,906.52	\$16,754.15	\$1,152.37 (19)
756464	BPUD	S Cochran Rd	Joint Use – NESC One Touch Compliance Project	JWV	\$18,182.89	\$0.00	\$18,182.89
761404	Mike Balch	Reese Rd	3 phase line extension to feed Hartley Fire Pump.	CMB	\$42,126.93	\$38,268.31	\$3,858.62 (20)
761823	AgriNW	Riverbend West of 7131	3,800ft 3 phase line extension for new 'cattle hospital' on Agri Northwest property.	ALR	\$72,558.94	\$70,956.46	\$1,602.48 (21)

- (1) 740411 – District Cost (\$3,926.13) includes the labor to install 1 – 45kVA padmount 480/277 transformer plus travel time.
- (2) 756000 – District Cost (\$2,502.69) includes the labor to install 5 – single phase 37 kVA 240/120 padmount transformers plus travel time.
- (3) 758626 – District Cost (\$1,296.11) includes the labor to install a single phase 25 kVA 240/120 padmount transformer, a single phase 37 kVA 240/120 padmount transformer and a single phase 50 kVA 240/120 transformer plus travel time.
- (4) 758856 – District Cost (\$1,332.67) includes the labor to install a single phase 37 kVA 240/120 padmount transformer plus travel time.
- (5) 759161 – District Cost (1,512.96) includes crews travel time
- (6) 720532 – District Cost (\$7,633.62) includes the labor to install 1 three phase 300 kVA 208/120 padmount transformer, retiring assembly units plus travel time.
- (7) 746221 – District Cost (\$1,854.64) includes the labor to install a three phase 500 kVA 480/277 padmount transformer plus travel time.
- (8) 7300764 – District Cost (1,530.61) includes the labor to install 2 single phase 50 kVA 240/120 padmount transformers plus travel time.
- (9) 750911 – District Cost (\$469.26) is the District’s portion of the compliance corrections.
- (10) 750891 – District Cost (\$5,104.01) is the District’s portion of the compliance corrections.
- (11) 750918 – District Cost (\$6,086.77) is the District’s portion of the compliance corrections.
- (12) 761057 – District Cost (\$1,134.72) includes the District’s travel time.
- (13) 752390 – District Cost (\$4,121.55) includes the labor to install 3 – three phase 150 kVA 208/120 padmount transformers, 2 – three phase 300 kVA 208/120 padmount transformers, and 1 – three phase 45 kVA 208/120 padmount transformer plus travel time.
- (14) 762097 – District Cost (\$22,025.92) includes the labor to install fiber backbone (\$1,689.08) and primary conduit for future developments (\$8,749.78), a 5X9 vault box (\$9,990.56) plus travel time.
- (15) 763015 – District Cost (\$2,322.39) includes the labor to install a three phase 1500 kVA 480/277 padmount transformer plus travel time.
- (16) 758523 – District Cost (\$3,687.69) includes the labor to install 3 – single phase 50 kVA overhead transformers, transformer bracket and cutouts plus travel time.
- (17) 750928 – District Cost (\$2,754.43) is the District’s portion of the compliance corrections.
- (18) 761371 – District Cost (\$2,647.68) includes the District’s travel time.
- (19) 760315 – District Cost (\$1,152.37) includes the labor to install 2 single phase 50 kVA 240/120 padmount transformers plus travel time.
- (20) 761404 – District Cost (\$3,858.62) includes the labor to install a three phase 150 kVA 480/277 padmount transformer, 3,540' of abandoned wire plus travel time.
- (21) 761823 – District Cost (1,602.48) includes the labor to install a three phase 150 kVA 480/277 padmount transformer plus travel time.



# COMMISSION AGENDA ACTION FORM

<b>Meeting Date:</b>	May 12 <sup>th</sup> , 2026	
<b>Subject:</b>	Work Order #731667 – Metaline Avenue Reconductor	
<b>Authored by:</b>	Shanna Everson	Staff Preparing Item
<b>Presenter:</b>	Evan Edwards	Staff Presenting Item (if applicable or N/A)
<b>Approved by:</b>	Evan Edwards	Dept. Director/Manager
<b>Approved for Commission:</b>	Rick Dunn 	General Manager
<b>Type of Agenda Item:</b>	<b>Type of Action Needed:</b> <i>(Multiple boxes can be checked, if necessary)</i>	
<input checked="" type="checkbox"/> Consent Agenda <input type="checkbox"/> Business Agenda <input type="checkbox"/> Public Hearing <input type="checkbox"/> Other Business	<input type="checkbox"/> Pass Motion <input type="checkbox"/> Pass Resolution <input type="checkbox"/> Contract / Change Order <input type="checkbox"/> Sign Letter / Document <input type="checkbox"/> Decision / Direction <input type="checkbox"/> Info Only <input type="checkbox"/> Info Only/Possible Action <input type="checkbox"/> Presentation Included	

**Motion for Commission Consideration:**

Motion to approve work order #731667 – Metaline Avenue Reconductor

**Background/Summary**

This project was identified in the 2024 Plan of Service and addresses limitations on load transfer from HLS-3 to ANG-5 during summer peak conditions, specifically during a Highlands Bay 1 outage. These limitations are driven by continued load growth in the Vista Field area.

The project includes reconductoring approximately 0.63 miles of distribution line along Metaline Avenue, between N. Neel St. and N. Arthur St. The existing 4/0 ACSR conductor (rated at 305A summer / 440A winter) will be replaced with 336.4 AAC conductor (rated at 400A summer / 600A winter) to increase capacity. The project will also include replacing and/or adding poles, crossarms, and insulators to accommodate the larger conductor. BPUD crews will also transfer existing communication attachments currently in place.

Work will occur along Metaline Avenue, primarily within customers’ backyards, with a small portion located within the Metaline right-of-way (ROW). The work is subject to City of Kennewick traffic control requirements. Estimated costs include traffic control contract labor for the west end of Metaline Avenue (including westbound lane closures), sidewalk repairs where pole replacements occur, as well as contingency costs associated with transitioning underground cable on taller poles installed as part of the project.

**Recommendation**

Approving this project as planned will improve system reliability and increase load transfer capability between HLS-3 and ANG-5 during summer peak conditions. Reconductoring the Metaline Avenue line will address current capacity limitations driven by load growth in the Vista Field area and reduce the risk of overloads during a Highlands Bay 1 outage scenario.

## **Fiscal Impact**

The estimated project cost is \$350,055.90 and includes additional labor for back yard construction and traffic control. The 2026 Capital Budget included \$159,497 for this project. A 2026 budget amendment will likely be required for this project.

Projects to be Presented at the Benton PUD  
Commission Meeting On  
May 12<sup>th</sup>, 2026

**Project Name:** Metaline Avenue Reconductor

**WO#:** 731667

**Location:** On Metaline Avenue between N. Neel St. and N. Arthur St.


**Justification:** This project is needed to address increasing load demand and existing capacity limitations in the Vista Field area, which have reduced the ability to transfer load between HLS-3 and ANG-5 during peak summer conditions, particularly under contingency scenarios such as a Highlands Bay 1 outage.

Location Map





# COMMISSION AGENDA ACTION FORM

<b>Meeting Date:</b>	May 12, 2026	
<b>Subject:</b>	Work Order 763354 – Cold Creek Reconductor	
<b>Authored by:</b>	Tina Glines	Staff Preparing Item
<b>Presenter:</b>	Michelle Ness	Staff Presenting Item (if applicable or N/A)
<b>Approved by:</b>	Evan Edwards	Dept. Director/Manager
<b>Approved for Commission:</b>	Rick Dunn 	General Manager/Asst GM
<b>Type of Agenda Item:</b>	<b>Type of Action Needed:</b> <i>(Multiple boxes can be checked, if necessary)</i>	
<input checked="" type="checkbox"/> Consent Agenda <input type="checkbox"/> Business Agenda <input type="checkbox"/> Public Hearing <input type="checkbox"/> Other Business	<input checked="" type="checkbox"/> Pass Motion <input type="checkbox"/> Pass Resolution <input type="checkbox"/> Contract/Change Order <input type="checkbox"/> Sign Letter / Document <input type="checkbox"/> Decision / Direction <input type="checkbox"/> Info Only <input type="checkbox"/> Info Only/Possible Action <input type="checkbox"/> Presentation Included	

**Motion for Commission Consideration:**

Motion approving work order 763354 – Cold Creek Reconductor

**Background/Summary**

Identified during staff’s small conductor evaluation project, an existing 1.15-mile distribution line south of Cold Creek substation lacks intermediate protection and, although adequately sized for current load (~2500 kVA), the #4 ACSR poses a risk during faults and creates system protection/coordination challenges.

After evaluating options, Engineering Staff determined that reconductoring with a larger, more thermally robust conductor is the best solution. This will reduce fire risk, improve system protection, meet wildfire construction standards, and provide a pathway for future fiber to Cold Creek Substation and the Cold Creek Sensus Radio site.

**Recommendation**

Approval of work order 763354 will authorize the construction necessary to upgrade primary electric facilities, improve reliability, limit fire risk, and support future fiber installation.

**Fiscal Impact**

The estimated project cost is \$145,166.74. This project was not included in the 2026 Budget and will require a budget amendment.

# Projects to be Presented at the Benton PUD

## Commission Meeting On

May 12, 2026

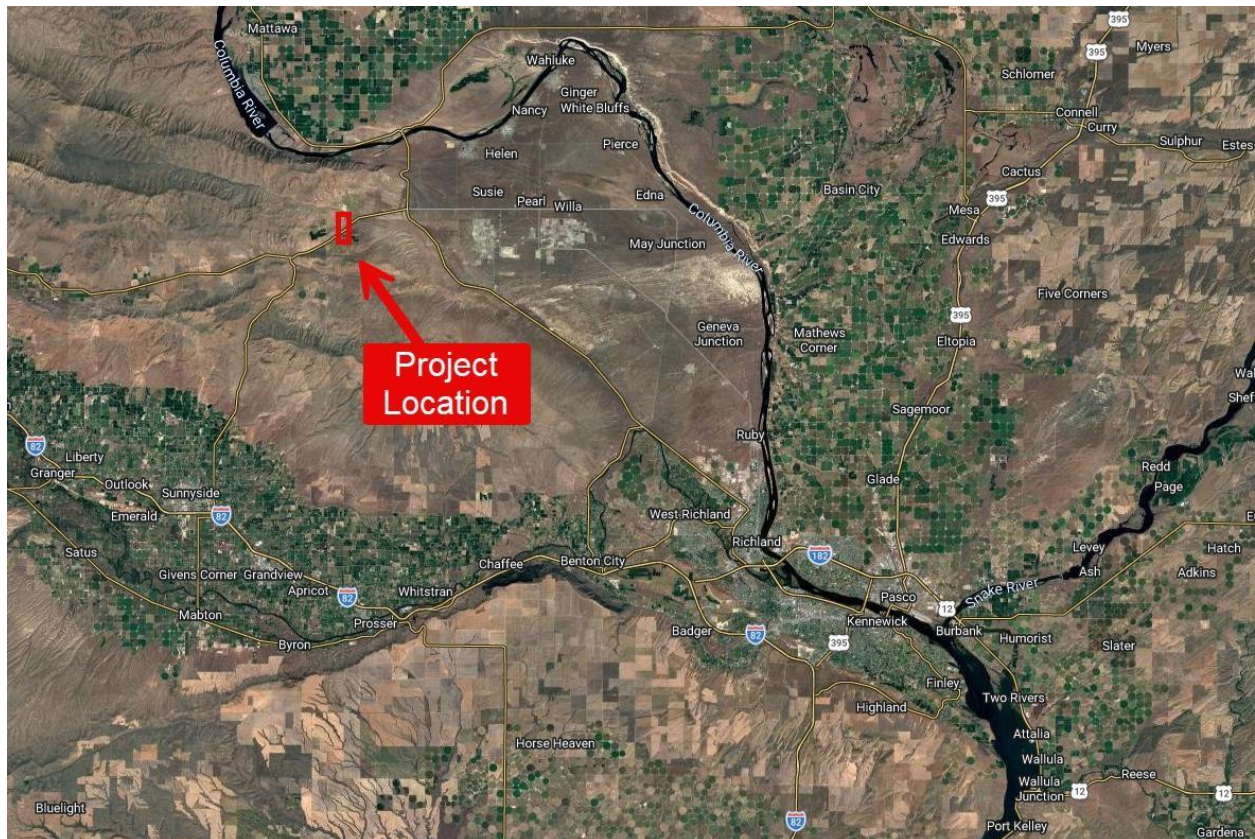
**Project Name:** Cold Creek Reconductor

**WO#:** 763354

**Location:** Highway 24, West of Highway 240


**Justification:** Improvement of system reliability, reduce fire risk, provides future Fiber pathway.

### Location Map





# COMMISSION AGENDA ACTION FORM

<b>Meeting Date:</b>	May 12, 2026	
<b>Subject:</b>	Performance Measurement Report – 1 <sup>st</sup> Quarter 2026	
<b>Authored by:</b>	Kent Zirker	Staff Preparing Item
<b>Presenter:</b>	Jon Meyer	Staff Presenting Item (if applicable or N/A)
<b>Approved by:</b>	Jon Meyer	Dept. Director/Manager
<b>Approved for Commission:</b>	Rick Dunn 	General Manager/Asst GM
<b>Type of Agenda Item:</b>	<b>Type of Action Needed:</b> <i>(Multiple boxes can be checked, if necessary)</i>	
<input type="checkbox"/> Consent Agenda <input checked="" type="checkbox"/> Business Agenda <input type="checkbox"/> Public Hearing <input type="checkbox"/> Other Business	<input type="checkbox"/> Pass Motion <input type="checkbox"/> Pass Resolution <input type="checkbox"/> Contract/Change Order <input type="checkbox"/> Sign Letter / Document <input type="checkbox"/> Decision / Direction <input checked="" type="checkbox"/> Info Only <input type="checkbox"/> Info Only/Possible Action <input type="checkbox"/> Presentation Included	

**Motion for Commission Consideration:**

None.

**Background/Summary**

Performance measurement is a process that assesses the effectiveness of organizations or work groups in achieving their mission and objectives. District staff have developed 17 performance measures aligned with District values. The District’s performance measurement program focuses on high-level measures that provide information to staff, the Commission, and the public as to the performance of the District in key areas. The report is available on the District’s website, consistent with our objective to openly provide information to our stakeholders allowing them to measure the effectiveness of our performance.

During the 1<sup>st</sup> quarter, 17 of the 17 performance measures were rated green as having positive quarterly performance and green rated positive outlooks. Staff will highlight the following measures during the Commission meeting:

- Telephone Service Level
- Rates
- Collections
- *Electric* Reliability Indices
- Electric System Outages

**Recommendation**

Staff have prepared and will review the Performance Measurement Report for the 1<sup>st</sup> quarter of 2026. The report provides a review of the actual vs target performance for measurements.

**Fiscal Impact**

N/A



## 2026 PERFORMANCE MEASURES

Q1	Q2	Q3	Q4
<u>Telephone Service Level</u>			

**Annette Cobb**  
Page 2

Q1	Q2	Q3	Q4
<u>Electronic Payments</u>			

**Annette Cobb**  
Page 3

Q1	Q2	Q3	Q4
<u>Service Order Process</u>			

**Michelle Ness**  
Page 4

Q1	Q2	Q3	Q4
<u>Rates</u>			

**Keith Mercer**  
Page 5/6

Q1	Q2	Q3	Q4
<u>Back Bill Rate</u>			

**Annette Cobb**  
Page 7

Q1	Q2	Q3	Q4
<u>Reserves/Days Cash on Hand</u>			

**Keith Mercer**  
Page 8

Q1	Q2	Q3	Q4
<u>O&amp;M/Capital</u>			

**Kent Zirker**  
Page 9

Q1	Q2	Q3	Q4
<u>O&amp;M Costs per Customer</u>			

**Kent Zirker**  
Page 10

Q1	Q2	Q3	Q4
<u>Collections</u>			

**Annette Cobb**  
Page 11

Q1	Q2	Q3	Q4
<u>Safety</u>			

**Steve Hunter**  
Page 12

Q1	Q2	Q3	Q4
<u>Safety Training &amp; Meetings</u>			

**Karen Dunlap**  
Page 13

Q1	Q2	Q3	Q4
<u>Conservation I-937</u>			

**Chris Johnson**  
Page 14

Q1	Q2	Q3	Q4
<u>Broadband Network Reliability</u>			

**Jennifer Holbrook**  
Page 15

Q1	Q2	Q3	Q4
<u>Electric Reliability</u>			

**Evan Edwards**  
Page 16/17

Q1	Q2	Q3	Q4
<u>Electric System Outages</u>			

**Evan Edwards**  
Pages 18 - 20

Q1	Q2	Q3	Q4
<u>Enterprise Application Reliability</u>			

**Jennifer Holbrook**  
Page 21

Q1	Q2	Q3	Q4
<u>Infrastructure Component Reliability</u>			

**Duane Crum**  
Page 22

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The color assigned for each measure is a subjective evaluation of both the quarterly results, shown in the quarterly squares as well as the outlook for the upcoming quarter(s) compared to established targets, shown in the large box. The legend below provides general guidance for assigning colors.

- Positive performance - positive outlook review and exceeding quarterly expectation
- Improvement needed - concern about outlook review and less than quarterly expectation
- Adverse performance - negative outlook review and negative quarterly performance
- Data not available or no activity during the quarter



**Performance Measure Title**

**Telephone Service Level (Customer Service Queue)**

2026 Status			
Q1	Q2	Q3	Q4
✓			
<b>Outlook:</b> ✓			

**Definition**

Measures the timeliness of answering calls routed to the Customer Service queue and the effectiveness of department staff in terms of monitoring and managing the call queue. Staff strives to answer most calls within 120 seconds.

**How Performance Measure is Computed**

The performance measure is calculated by dividing the number of calls answered within 120 seconds by the total number of calls answered that month. The monthly percentage is graphed and analyzed on an XmR chart. Current central line and process limits are calculated based on data from July 2024 through June 2025. (For more information on XmR charts, see Appendix A.)

Performance Rating	
<b>Green</b> ✓	performance within limits, no unfavorable signal
<b>Yellow</b> ▲	showing an unfavorable signal, no action needed to correct
<b>Red</b> ✗	showing an unfavorable signal, action needed to correct

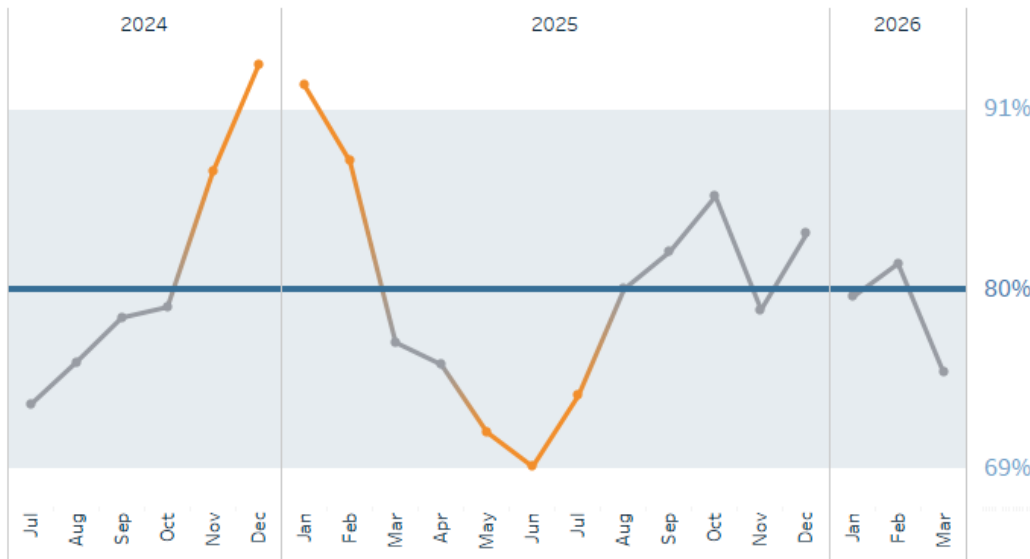
**Performance Measure Objectives**

The current objective is to carefully monitor the Customer Service queue and maintain telephone service levels within normal limits amid evolving business practices. Managing the queue will allow staff to assess performance expectations and then set future goals that are informed and appropriate. Staff will also track and present supplementary phone queue data in addition to the XmR chart. While these additional metrics do not directly influence performance ratings, they provide valuable insights into aspects of the queue experience beyond call response times, helping to inform and refine future objectives.

**Quarterly Performance Summary**

The telephone service level was within normal limits during Q1. The central line is currently set at 80% with expected performance within ±11% of that. The rating for the quarter is green and the outlook is green.

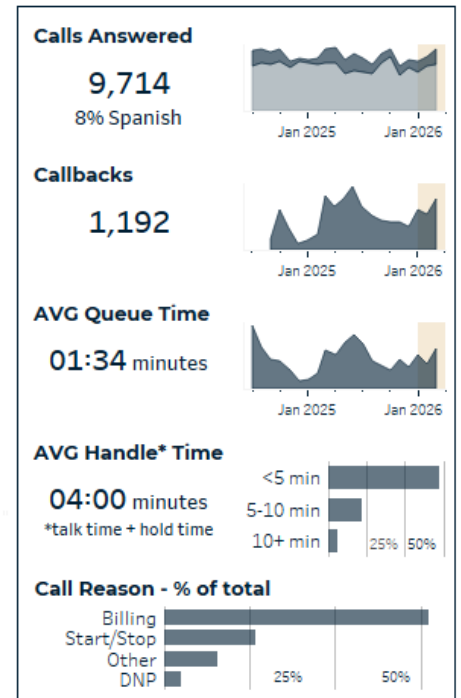
**% of calls answered within 120 seconds**



**Additional Comments**

N/A

**Quarterly Snapshot**



Responsible Manager: Annette Cobb

Data Provider: Kristen Demory

Report Date: 4/9/2026



**Performance Measure Title**  
**Electronic Payments**

2026 Status			
Q1	Q2	Q3	Q4
✓			
Outlook: ✓			

**Definition**

Measures the percentage of total payments made to the District using electronic payment channels. Payment channels currently offered by the District include: Auto Pay, the SmartHub website and mobile application, the Integrated Voice Recognition (IVR) telephone system, Pay Now (one time payment via website), payment kiosks, and a customer's bank website. Providing multiple electronic payment channels is a customer convenience that can lead to increased satisfaction and further the District's efforts in customer engagement. Increasing the number of electronic payments can lower costs by reducing staff time and possible errors associated with manual processes.

**How Performance Measure is Computed**

Electronic payment percentage is calculated as the total number of electronic payments divided by the total number of all payments made that month. The monthly percentages are graphed and analyzed on an XmR chart. Current central line and process limits are calculated based on data from November 2023 through September 2024. (For more information on XmR charts, see Appendix A.)

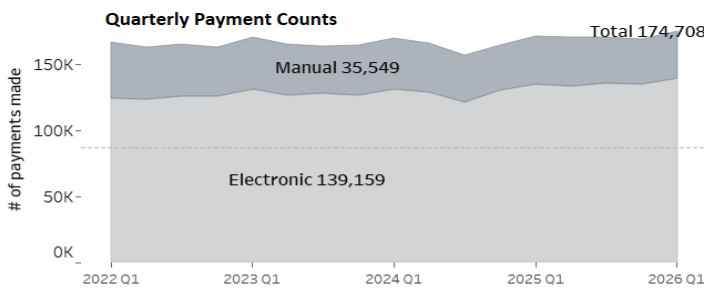
Performance Rating	
<b>Green</b> ✓	performance within limits, no unfavorable signal
<b>Yellow</b> ▲	showing an unfavorable signal, no action needed to correct
<b>Red</b> ✗	showing unfavorable signal, action needed to correct

**Performance Measure Objectives**

The current objective is to maintain performance within normal limits for at least six months. Customer adoption of several electronic payment channels is driving a continual upward trend that has repeatedly exceeded the upper limit. However, it is expected that the measure will eventually find a consistent level of performance. When the trend naturally levels out, staff will discuss further objectives.

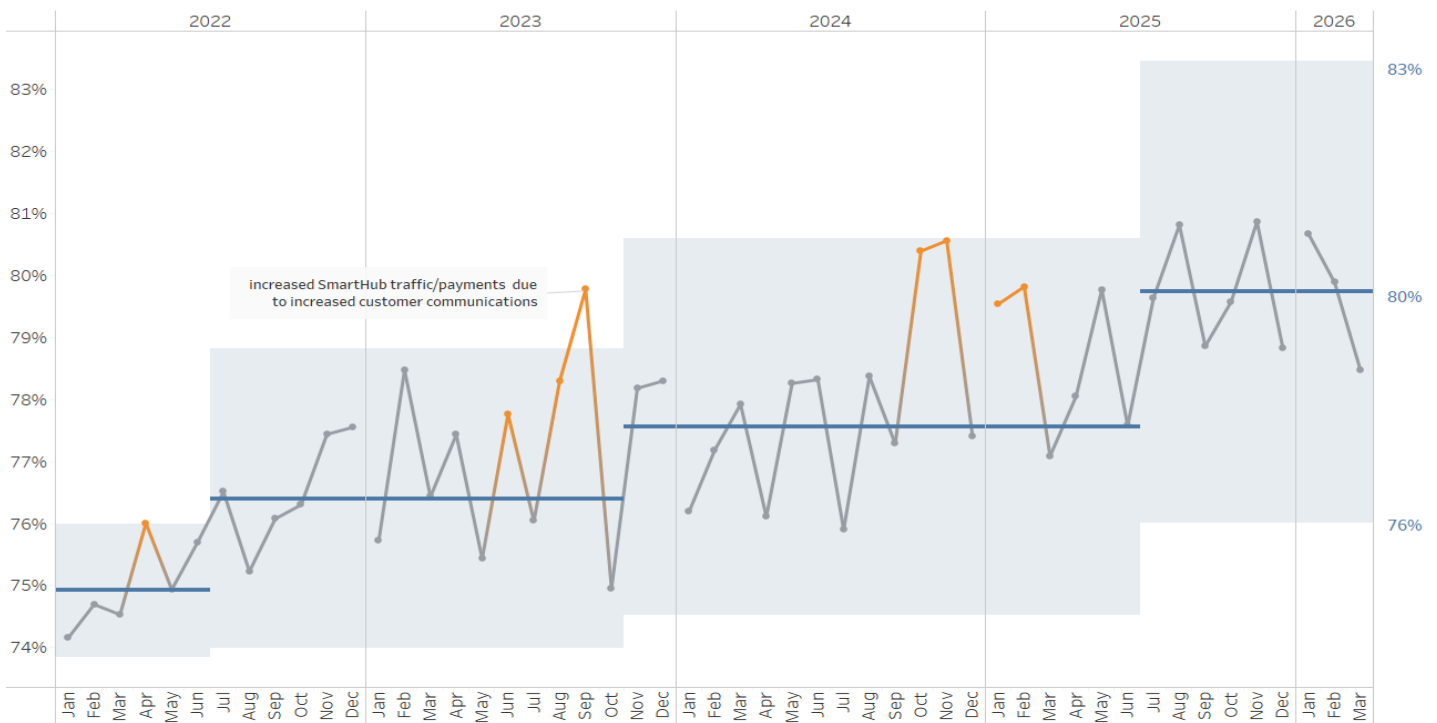
**Quarterly Performance Summary**

Customer utilization of electronic payments was within the recalculated normal limits during Q1. The limits were recalculated as a result of recent quarters generating a positive long run signal due to the gradual ongoing adoption of AutoPay. The new central line is currently set at 80% of customer payments made electronically, with normal performance expected within ± 3.7% of that. The rating for the year is green and the outlook is positive.



Payment Channels		# of payments this quarter	% of total	% of total change since 2024
Manual		35,549	20%	▼ 1%
Electronic	Auto Pay Self Serve	55,683	32%	▲ 1%
	SmartHub App Self Serve	26,390	15%	► 0%
	Pay Now Self Serve	20,782	12%	► 0%
	SmartHub Web Self Serve	19,339	11%	► 0%
	Bank Website	9,264	5%	► 0%
	IVR Self Serve	7,010	4%	► 0%
	Kiosk Self Serve	691	0%	► 0%

**% of payments made electronically**





2026 Status			
Q1	Q2	Q3	Q4
Outlook			

**Performance Measure Title**  
**Service Order Time Tracking**

**Definition**

Once a new or altered service is eligible for energization\*, the following items will be measured:

- 1) Length of time it takes the Operations Center to energize a new service once Engineering has transitioned the electronic service order to them in the Work Management system, after the customer has met the criteria described by the \* below.
- 2) Length of time it takes to set up the customer account in the Customer Information System (CIS) system for billing after Operations transitions it over to them from the Work Management system.
- 3) Total services include electric metered services and production meters installed for solar customers. Solar services are net metered customers with a second separate production meter for energy produced.

**\*Eligible for energization is based on the customer meeting the following criteria: trench has been inspected on an underground service, fees have been paid, L & I state approval has been received, and customer is ready for power. The District has no control over the time span to energize a new or altered service until the criteria has been met.**

**How Connection Performance Measure is Computed - Table**

After Engineering has released all holds in the Work Management system, the service order is transitioned to Operations. Performance is measured from the date received by Operations in CIS and the completion date of when the meter was set (energized).

**How CIS System Performance Measure is Computed - Table**

This performance is measured from the date Customer Service receives the electronic Service Order from Operations, to the date Customer Service closes the electronic service order. This shows the average number of days for Customer Service to set up the customer account.

**Goal**

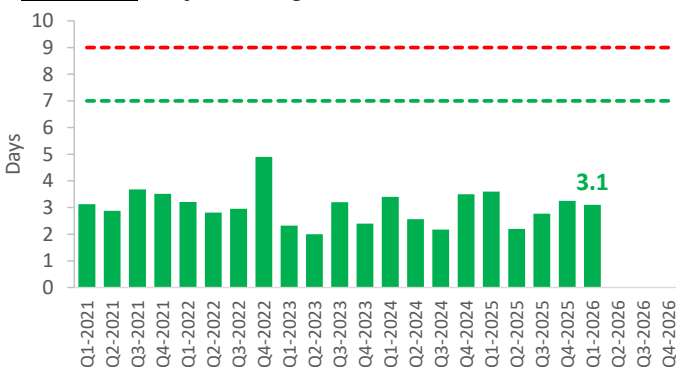
The goal is to energize new services within an average of 7 days after customer criteria has been met, then have the Service Order transitioned from Operations to Customer Service and have new accounts set up in CIS within an average of one week (5 days).

Rating Criteria:	Operations	Customer Service	Combined Rating
	7 days or less	5 days or less	Both green
	8 - 9 days	6 - 7 days	Either is yellow
	> 9 days	> 7 days	Either is red

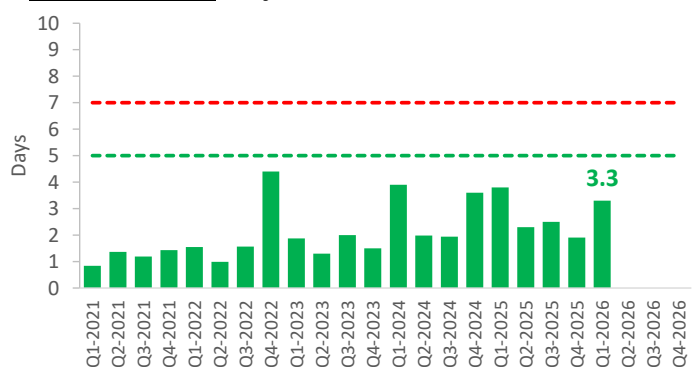
**Quarterly Performance Summary**

During the first quarter of 2026 it took on average 3.1 days for a new service to be energized once the customer had met all requirements, meeting the criteria of 7 days or less. The time from the service order being available to Customer Service to the account being activated was 3.3 days, meeting the criteria of 5 days or less. There were a total of 263 new services (233 electric, 30 solar production) energized in the quarter. We are green for the quarter and green for the outlook.

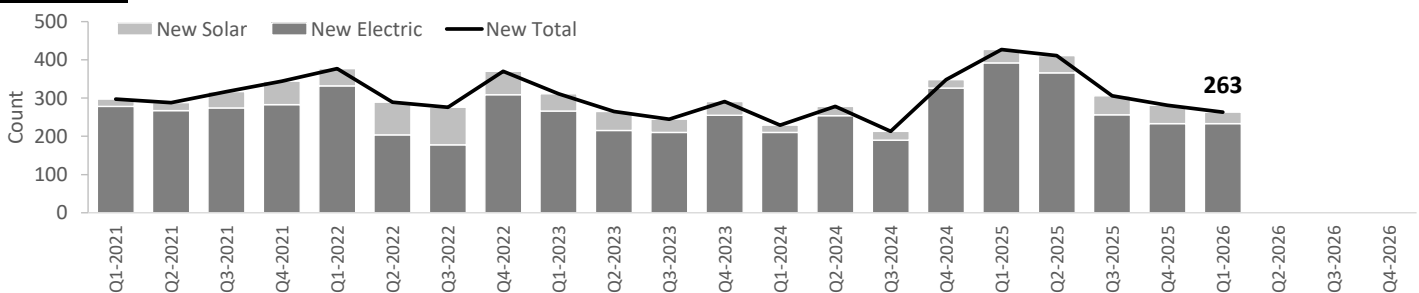
**Operations - Days to Energize New Service**



**Customer Service - Days to Activate Account**



**Engineering - Count of "New Service" Service Orders**





**Performance Measure Title**  
**Rate Comparisons**

2026 Status			
Q1	Q2	Q3	Q4
Outlook			

**Definition**

This indicator compares the District's Residential monthly base charge and average monthly bill to other utilities in the Northwest. A benchmarking base amount of 1,300 kWh (energy), 7 KW (demand), and 30 days (base charge) is used for comparison purposes.

**How Performance Measure is Computed**

Gather current rates from 34 utilities throughout the Northwest and graph Benton PUD in relation to these utilities. Utilities selected for comparisons are a combination of Public Utility Districts, Cooperative Utilities, and Investor-Owned Utilities.

**Goal**

Performance will be measured based on a quarterly rate comparison. A green rating will be assigned if the District's average monthly bill is below the median, a yellow rating will be assigned if the District's average monthly bill is in the quartile above the median, and a red rating will be assigned if the District's average monthly bill is in the highest quartile. In addition, the average residential increases over a five year period as compared against the CPI-U annually will be factored into the rating and outlook. The Residential monthly base charge is shown for comparison purposes only.

Residential Average Monthly Bill		Residential Monthly Base Charge Comparison			BPUD Avg Yearly Residential Rate Increase Compared to CPI-U*				
Goal	Actual	COSA	Median	Actual	BPUD Avg Yearly % Increase	CPI-U* Avg Yearly % Increase			
Q1	< \$141	\$121	Q1	\$38	\$28	\$20	5 Year	1.0%	4.5%
Q2			Q2				10 Year	1.6%	3.1%
Q3			Q3				15 Year	2.3%	2.7%
Q4			Q4						

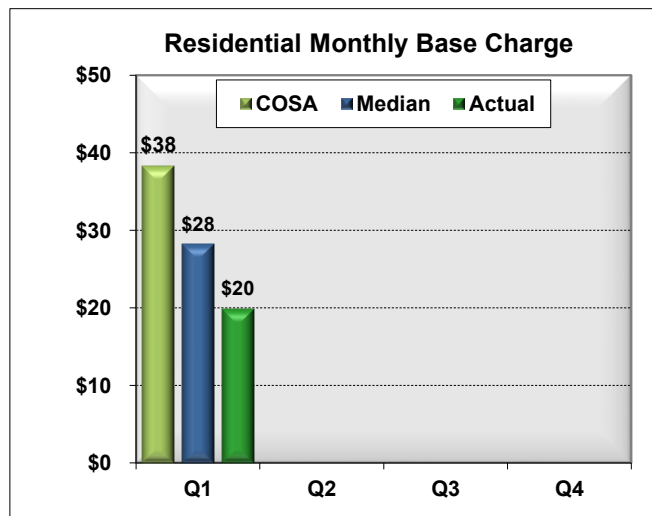
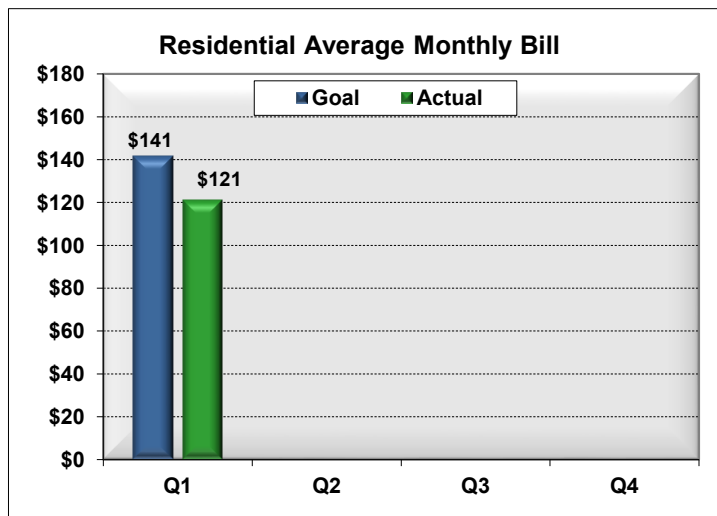
\*Consumer Price Index for All Urban Consumers (CPI-U) U.S. city average series for all items, not seasonally adjusted. The above percentages utilize the October to October CPI-U.

**Quarterly Performance Summary**

During Q1 2026, the District's residential rates were below the median of comparable utilities for the average monthly bill so a green rating was assigned. For those benchmark utilities that had an increase during Q1, the average increase for the **nine consumer owned utilities was 4.7%** and for the **three investor owned utilities was 9.1%**.

In Q1, the benchmark utilities that had residential rate increases; **consumer owned**: Benton REA (5.5% overall increase), City of Richland (8.5% overall increase), Douglas PUD (6.1% overall increase), Eugene Water and Electric (3.0% overall increase), Klickitat PUD (3.0% overall increase), Lewis PUD (2.5% overall increase), Mason PUD #3 (4.4% overall increase), Seattle City Light (5.4% overall increase), and Skamania PUD (3.9% overall increase), **investor owned\*\***: Avista Utilities (4.4% overall increase), Pacific Power (17.8% overall increase), and Puget Sound Energy (5.1% overall increase).

Note: Rate increases shown are based on published sources where available. For utilities that do not publish percentage changes or only provide dollar impacts, percentages have been estimated using Benton PUD's average residential customer profile (1,300 kWh usage, 7 kW demand, over a 30-day billing period).

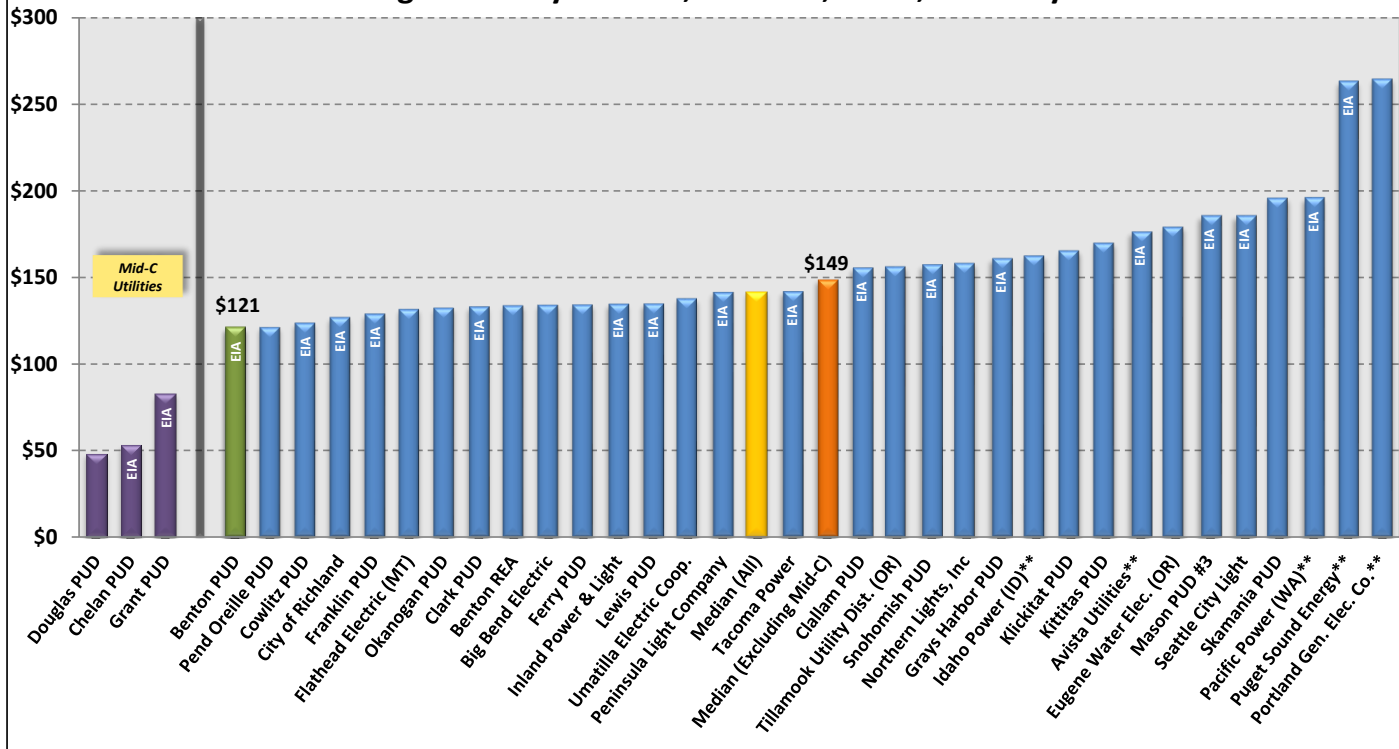


Responsible Manager: Keith Mercer

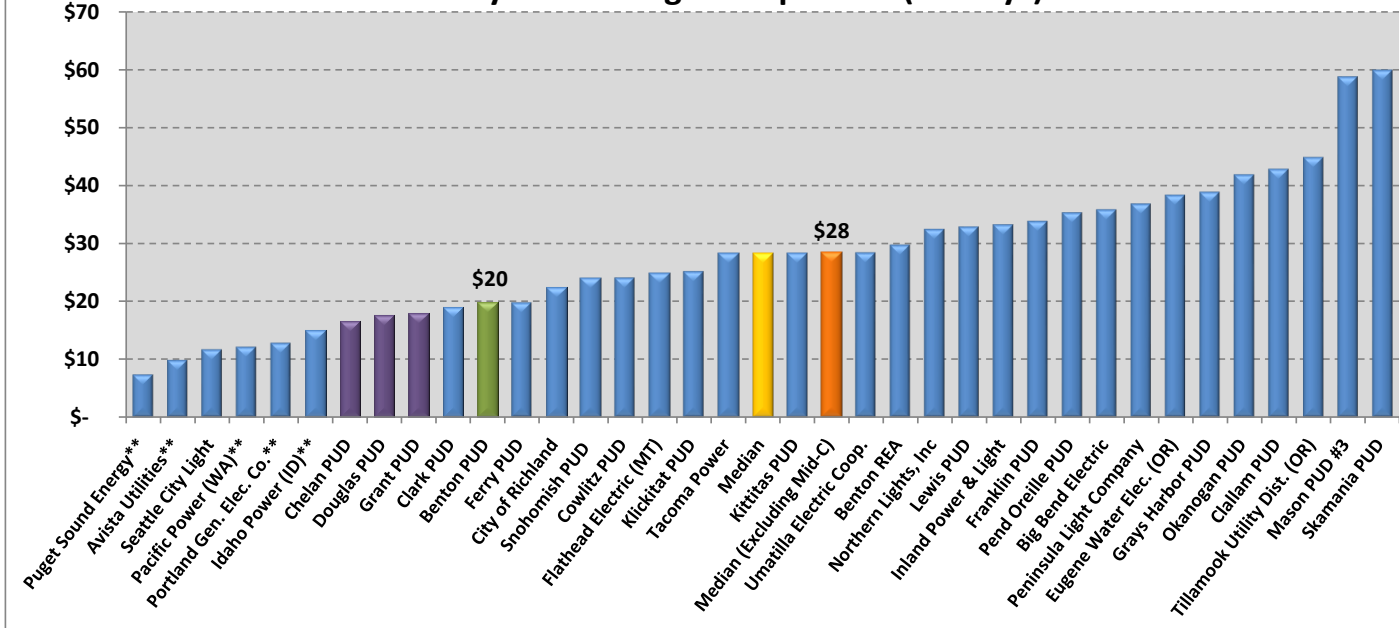
Data Provider: Katie Grandgeorge

Report Date: 4/23/2026

### Average Monthly Bill at 1,300 kWh, 7 KW, & 30 days



### Monthly Base Charge Comparison (30 Days)



Average bill information has been calculated by Benton PUD staff using data from other utilities' websites.

This bill calculation is Benton PUD's best effort to provide comparable information.

Mid-C Utilities are utilities that own major hydro facilities.



**Performance Measure Title**

2026 Status			
Q1	Q2	Q3	Q4
●			
Outlook:			●

**Back Bills and Billing Corrections Due to District Errors**

**Definition**

Back bills and bill corrections can have a significant impact on customers and on District staff. While some back bills are due to customer error (signing up for service at the wrong apartment or mislabeled meter bases), other back bills are preventable. Some examples of avoidable back bills include equipment failure that is overlooked for a period of time and results in a back bill of more than one month, or not transferring a low income discount when a customer moves. Only preventable back bills due to staff error, or those that were caused by equipment failure not detected in a timely manner, will be counted in this performance measure. When a significant back bill occurs, the rating could be assigned a yellow or red rating depending on the severity of the back bill. This rating would be assigned regardless of the number of back bills during the period.

**How Performance Measure is Computed**

On a quarterly basis, the number of back bills caused by the following reasons will be reported: defective meter, incorrect multiplier, service orders not processed in a timely manner, data entry error in CIS, missing low income discount, incorrect bill cycle, switched meters and data entry errors. Back bills are processed by the Billing Specialist and will be tracked in a spreadsheet that captures the number of back bills falling into these categories, and the nature of the back bill (i.e. customer error or District error). Each customer affected by a back bill will be counted as "1". For example, all customers affected by a District-caused meter switch will be counted.

**Goal**

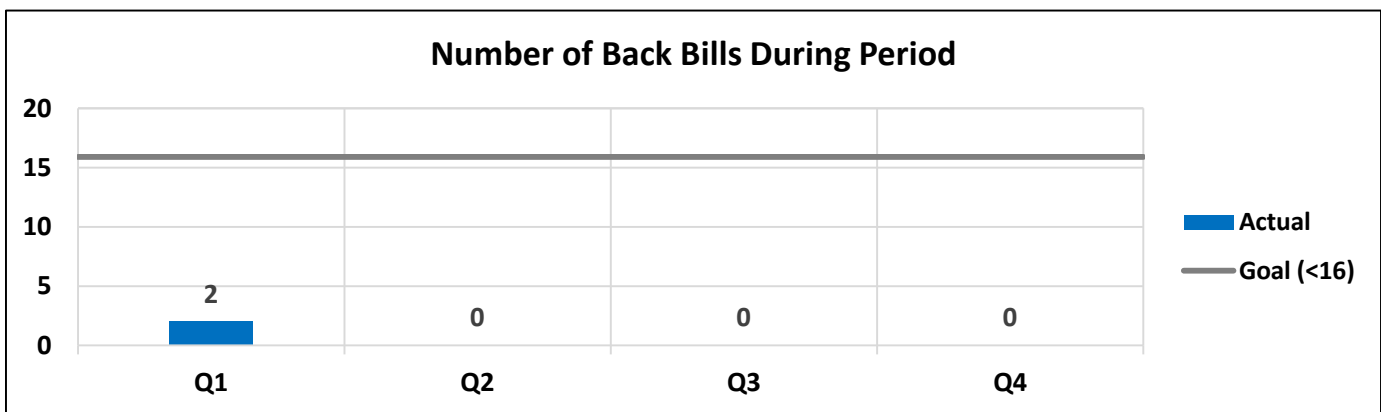
Fewer than 16 back bills each quarter.

	Number of Bills Issued	Number of Back Bills	
		Goal	Actual
Q1	146,922	<16	2
Q2	0	<16	0
Q3	0	<16	0
Q4	0	<16	0

Performance Rating	
Green ●	Fewer than 16
Yellow ▲	Between 16-24
Red ◆	Greater than 24

Reportable back bills for Q1 2026:

- A production meter was set up incorrectly in CIS, resulting in the customer’s production meter being billed for usage. Adjustments totaling \$226.73 have been completed for the billing period from October through January.
- A meter exchange occurred after hours during a narrow billing window between pre-bill and final bill processing. Due to a display issue, placeholder reads (all 9s) were entered per standard field practice, which overwrote the pre-bill reads during processing. Because the reads were overwritten, this resulted in an overbilling of \$7,212.13. The discrepancy was identified through Billing’s meter exchange review process, corrected promptly, and the customer was notified. Due to the timing overlap between field activity and billing cycles, a small window will always exist where this type of issue can occur, though controls are in place to identify and resolve it quickly.



Responsible Manager:           Annette Cobb          

Data Provider:           Annette Cobb          

Report Date:           4/29/2026



2026 Status			
Q1	Q2	Q3	Q4
Outlook			

**Performance Measure Title**

**Unrestricted Reserves / Days Cash on Hand**

**Definition**

Days Cash on Hand measures the number of days an enterprise can cover its operating expenses using unrestricted cash and investments and assuming no additional revenue is collected. Total Unrestricted Reserves include Minimum Operating Reserves and Designated Reserves, such as the Power Market Volatility Account, Customer Deposits Account, and Special Capital Account, as defined in the District's Financial Policies adopted by Resolution 2657 and reported in the monthly financial statements. Beginning in 2015, Minimum Operating Reserves are defined as 90 days cash on hand. This ratio is useful for measuring the relative strength of a utility's financial liquidity. It must be evaluated in conjunction with identified immediate risks to cash flow and compared to the number of days it takes for the utility to raise its rates and begin to receive additional revenues.

**How Performance Measure is Computed**

Days Cash on Hand is computed by multiplying the total unrestricted cash and investments by 365 and then dividing that result by the total operating expenses (excluding depreciation and amortization). Operating expenses will be based on the latest forecast at the end of each quarter.

**Goal**

The District's current Financial Policies establish a Minimum Operating Reserve of 90 Days Cash on Hand and require financial plans to maintain Days Cash on Hand to achieve or maintain the Targeted Bond Rating (median of public power utilities). Targeted Days Cash on Hand shall consider relevant and recent benchmark data published by rating agencies for similar rated utilities as well as input from the District's Financial Advisor and recent experience with Rating Agencies. Staff's recommended Targeted Days Cash on Hand is 104 days (Minimum Operating Reserves (90 days) plus the Power Market Volatility Account (14 days)). This measure will be rated "green" if the Days Cash on Hand is at or above the recommended range (104 days), "yellow" if the year-end forecast for Days Cash on Hand is between the Minimum Operating Reserve (90 days) and the recommended range (104 days) or over 145 days with no forecasted drawdown, and "red" if the Days Cash on Hand is lower than the Minimum Operating Reserve. A "green" rating may be designated if reserves are over 145 days as a result of a bond issue and/or the financial forecast shows a rate increase in the next year.

DCOH	District Minimum	District Target	Actual
Q1	90	104 to 145	125
Q2	90	104 to 145	
Q3	90	104 to 145	
Q4	90	104 to 145	

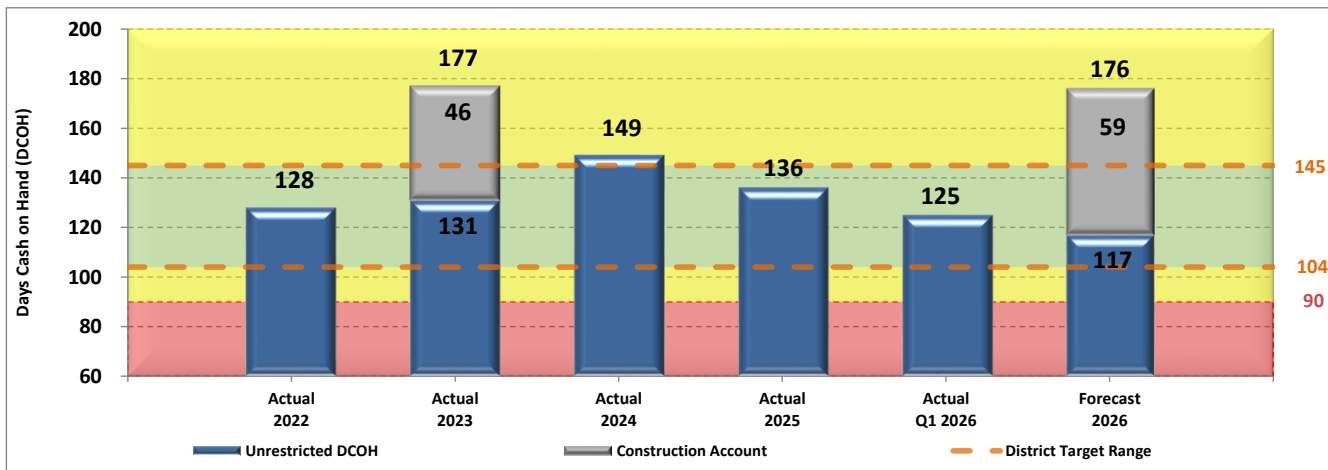
Reserves	Minimum	Budget	Actual
Q1	\$33.57M	\$47.64M	\$46.62M
Q2	\$33.57M	\$46.77M	
Q3	\$33.57M	\$43.32M	
Q4	\$33.57M	\$38.39M	

Designated Reserves - Year-end Forecast*	
Description	DCOH
Minimum Operating Reserves	90
Power Market Volatility	13
Special Capital	0
Customer Deposits	5
Climate Commitment Act	9
Undesignated Reserves	0
<b>Current 2026 Year-end Forecast</b>	<b>117</b>
Construction Account	59
<b>Total Year-End Forecast</b>	<b>176</b>

\*Designated reserve breakdown is decided by the Commission

**Quarterly Performance Summary**

At the end of Q1, the District reported 125 Days Cash on Hand (DCOH), resulting in a green rating. Unrestricted reserves decreased by \$3.0 million during the quarter, which is typical for this time of year. The decline is primarily driven by the annual state privilege tax payment of approximately \$2.9 million made in February. DCOH naturally fluctuates within and across fiscal years and is influenced by gross power costs, operating and capital expenditures, and retail revenues. The District anticipates issuing bonds in Q4 2026, which is projected to increase cash levels, as reflected in the 2026 forecast.



Responsible Manager: Keith Mercer

Data Provider: Katie Grandgeorge

Report Date: 4/27/2026



2026 Status			
Q1	Q2	Q3	Q4
Outlook			

**Performance Measure Title**  
**O&M / Net Capital**

**Definition**

This indicator measures the District's actual operations and maintenance (O&M) expenses vs. budget and the actual net capital expenditures vs. budget on a year-to-date basis. O&M expenses include transmission, distribution, broadband and all District internal costs and exclude power supply costs, taxes, depreciation, interest expense and other non-operating expenses. O&M and capital expenditures are a subset of all expenditures incurred by the District. While all costs are controllable by the District in the long-term, management has more direct control of these costs over the short-term and may more immediately impact District financial results through decisions in these areas.

**How Performance Measure is Computed**

The official budget that is approved by the Commission for the calendar year will represent the standard against which actual results are measured. The original budget is amended by the Commission during the 4th quarter of each year. Year-to-date O&M expenses and net capital expenditures will be compared to budget at the end of each quarter.

**Goal**

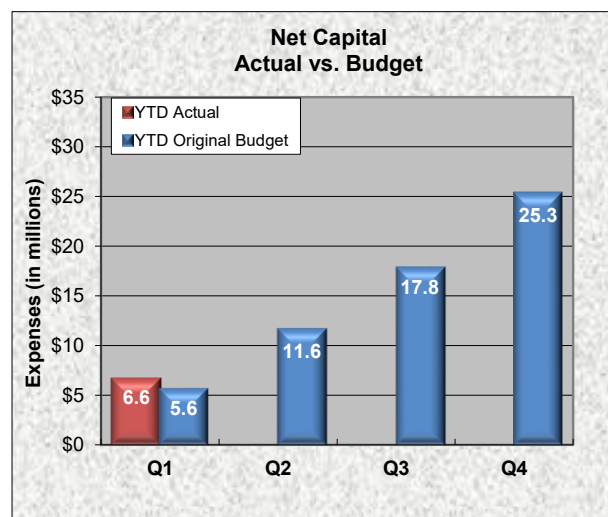
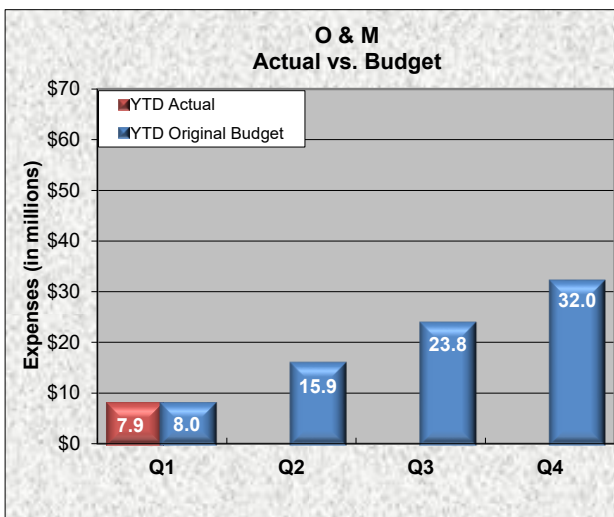
Meet the year-to-date budget projections.

in millions	O & M			Net Capital		
	YTD Original Budget	YTD Actual	% of Total Budget*	YTD Original Budget	YTD Actual	% of Total Budget*
Q1	\$8.044	\$7.853	25%	\$5.562	\$6.579	26%
Q2	\$15.929		0%	\$11.571		0%
Q3	\$23.770		0%	\$17.761		0%
Q4	\$32.025		0%	\$25.251		0%

\*% of total original budget, \*\*actuals do not include pension expense

**Quarterly Performance Summary**

The numbers included in this calculation are based on preliminary financial data. O&M expenses of \$7.9 million through the first quarter are 2.4% or about \$190,000 under the the original budget. The variance to original budget is primarily due to under-runs in general administration and IT general expenditures. Net capital expenditures of \$6.6 million through the first quarter are 18.3% or about \$1.0 million over the original net capital budget. The primary reason for the variance is the timing of CIAC, the budget had \$1.6 million more in the first quarter than what was received (approximately \$1.4 million for Sunheaven). These measures are rated green for the quarter and outlook.





2026 Status			
Q1	Q2	Q3	Q4
Outlook			

**Performance Measure Title**  
**O&M Costs per Customer**

**Definition**

This performance measure will track the District’s non-power operating and maintenance (O&M) costs per customer, excluding broadband and reimbursable mutual aid costs and including bad debt expense. O&M expenses are a subset of all expenditures incurred by the District. While all costs are controllable by the District in the long-term, management has more direct control of O&M costs over the short-term and may more immediately impact District financial results through decisions in these areas.

**How Performance Measure is Computed**

Actual O&M expenses, excluding broadband and reimbursable mutual aid costs and including bad debt expense, as reported in the financial statements will be divided by the average number of active service agreements on a rolling 12-month basis. Results at the end of each quarter will be compared to the 2026 calculated budget of \$526 per customer. The 2026 calculated amount was developed from the 2026 budget of \$523 per customer incremented by \$200,000 or \$3 per customer to allow for variations in the level of internal labor charged to capital projects vs expense. A rating of green will be assigned if the O&M costs per customer are less than 2% above budget; a rating of yellow will be assigned if the O&M costs per customer are more than 2% but less than 3% above budget; a rating of red will be assigned if the O&M costs per customer are more than 3% above budget.

**Goal**

Maintain or decrease the O&M costs per customer as compared to the 2026 budget of \$526 per customer.

	O & M	
	2026 Budget	2026 Actual
Q1	\$526	\$511
Q2	\$526	
Q3	\$526	
Q4	\$526	

Information Only	Stated Year Dollars	2026 <sup>(1)</sup> Dollars
Benton PUD - CY 2024 Actual*	\$485	\$515
Benton PUD - CY 2025 Actual*	\$504	\$519
Benton PUD - CY 2026 Budget*	\$526	\$526
APPA - 2023 West median <sup>(2)</sup>	\$700	\$765
APPA - 2024 West median <sup>(2)</sup>	\$784	\$832

\* includes bad debt expense, does not include GASB pension entry

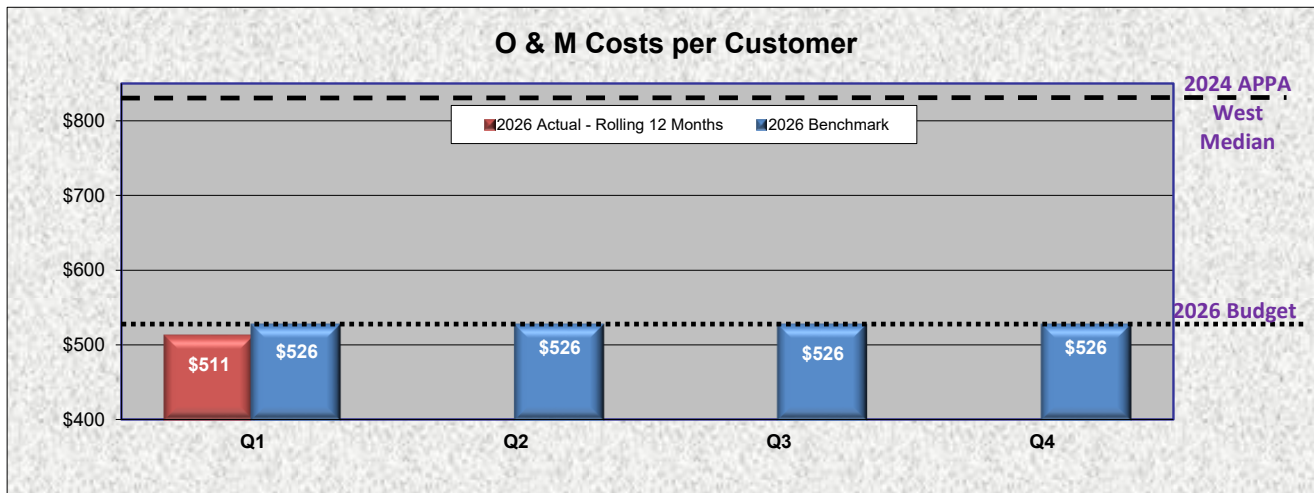
(1) Escalated at 3% per year

(2) Selected Financial and Operating Ratios of Public Power Systems survey

(Note: accounting for payroll taxes and benefits may vary among utilities)

**Quarterly Performance Summary**

The numbers included in this calculation are based on preliminary financial data. O&M costs per customer on a rolling 12-month basis at the end of the first quarter were \$511, which is 2.9% below the budget amount. The budget amount is calculated based on information from the original budget. A large portion of the variance to the original budget is under-runs in general administration and IT general expenditures. The District continues to be well below the APPA West median of \$784.



Responsible Manager: Kent Zirker

Data Provider: Janelle Herrington

Report Date: 4/28/2026 53



2026 Status			
Q1	Q2	Q3	Q4
●			
Outlook:			●

**Performance Measure Title**

**Accounts Receivable Collections**

**Definition**

Percentage of accounts receivable that are outstanding and less than 60 days after billing.

**How Performance Measure is Computed**

The percentage is calculated by dividing the amount of accounts receivable under 60 days by the total amount of accounts receivable for electric customers. This measure does not include miscellaneous accounts receivable, such as power billings or cost reimbursements.

**Goal**

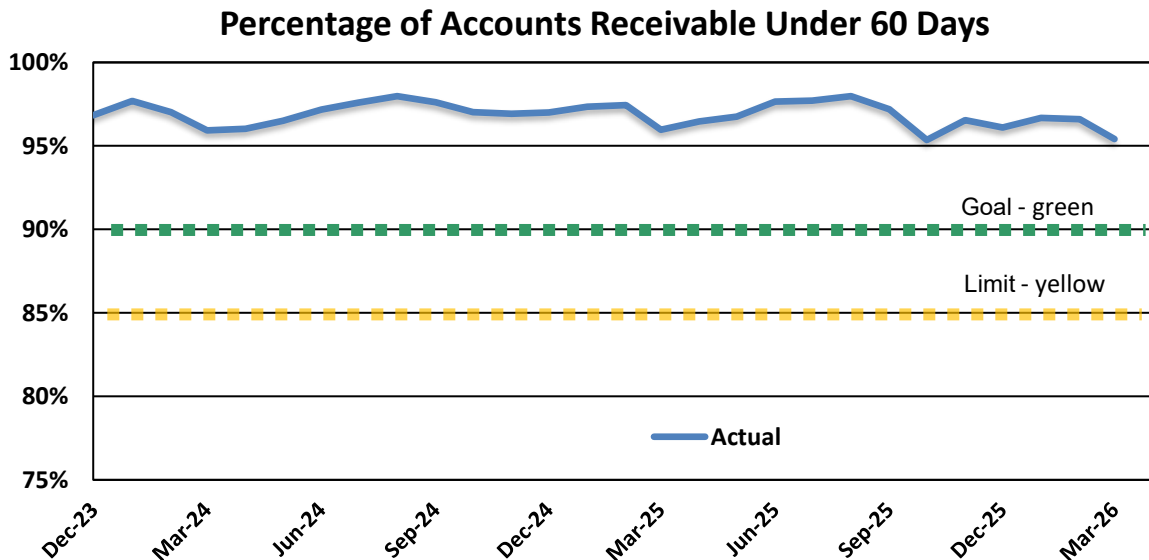
The goal is to increase the percentage of accounts receivable under 60 days to a level of 90% or more of the total accounts receivable. A green rating will be achieved if the actual results are at 90% or higher; a yellow rating will be assigned if the actual results are between 85% to 90%; a red rating will be assigned if the actual results are below 85%.

		Actual	
Q1	90%	Q1	95%
Q2	90%	Q2	
Q3	90%	Q3	
Q4	90%	Q4	

Performance Rating		
Green	●	>= 90%
Yellow	▲	85% - 89%
Red	◆	< 85%

**Quarterly Performance Summary**

The monthly percentage of outstanding accounts receivable under 60 days including inactive accounts were 97%, 97%, and 95% respectively during Q1. The quarter and outlook are rated green.



Responsible Manager: Annette Cobb

Data Provider: Kent Zirker

Report Date: 4/28/2026



2026 Status			
Q1	Q2	Q3	Q4
Outlook			

**Performance Measure Title**

**Safety**

**Definition**

The measure will benchmark reportable injuries or illnesses as recorded on the OSHA 300 log. The summary will specify incidents and look for trends and opportunities to correct through training, retraining, work procedure changes, engineering controls or other reasonable actions to address.

**How Performance Measure is Computed**

We will use the OSHA Form 300A "Summary of Work Related Injuries and Illnesses" for safety benchmarking against the Bureau of Labor Statistic numbers published each year. The basic requirement for recording an illness or injury is if it results in any of the following: death, days away from work, restricted work or transfer to another job, medical treatment beyond first aid, loss of consciousness, or a significant injury or illness diagnosed by a physician or other licensed health care professional. The incidence rates are calculated according to the following formula:  $(N/EH) \times 200,000$  where N = number of incidents for the previous 12-months and EH = total hours worked by all employees during the same 12-month period. The 200,000 is the constant for 100 full-time workers working 40 hours per week for 50 weeks per year.

**Benchmark (not to exceed)**

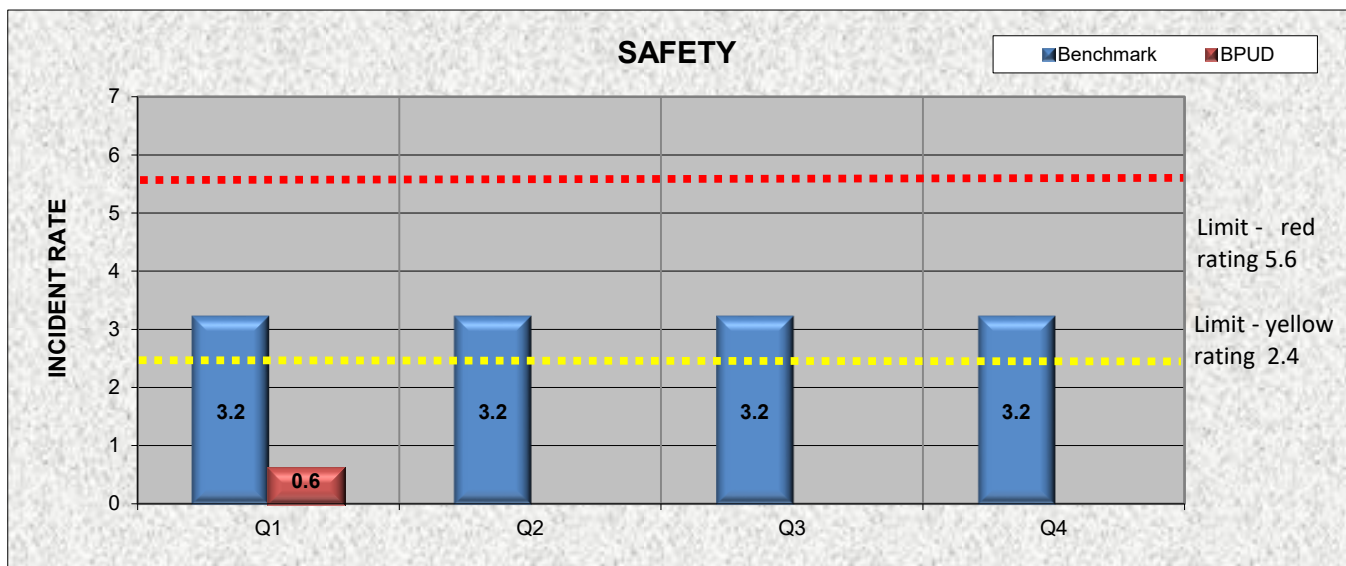
The benchmark is to be less than the Total Recordable Cases as published annually by the Bureau of Labor Statistics. This figure changes annually as a result of OSHA 300 log reports. This measure will be rated green if BPUD calculated reportable incidents are below 80% of the benchmark, yellow if they are between 80%-120% of the benchmark, and red if they are over 120% of the benchmark or as a result of a serious injury and/or Labor and Industries citation.

	Benchmark	BPUD
Q1	3.2	0.6
Q2	3.2	
Q3	3.2	
Q4	3.2	

**Quarterly Performance Summary**

There was one incident reported on the OSHA 300 form in the last 12 months (April 1, 2025 - March 31, 2026):

~ 04.10.25: Maintenance worker was waiting on coworker and felt a tingle on arm. Brushed arm and realized it was a wasp that stung worker – No lost time



Responsible Manager: Steve Hunter

Data Provider: Sarah Wellenbrock

Report Date: 4/6/2026



2026 Status			
Q1	Q2	Q3	Q4
✓			
Outlook:			✓

**Performance Measure Title**

**Safety Meeting and Training Attendance**

**Definition**

This performance measure reflects the results achieved in meeting the safety program training and participation goals for the quarter. The training goal includes those trainings sponsored by the District and where attendance is required. The participation aspect includes non-training activities that depend upon employee involvement. The goal is to ensure the majority of scheduled participants attend the trainings or meetings while allowing flexibility for those on protected leave. Failing to achieve the goals may reflect other legitimate schedule conflicts, ineffective course frequency or length, priority-setting improvements needed for participants and/or their managers, or other interfering factors.

**How Performance Measure is Computed**

The target is derived each quarter based on the group participation goals approved by the Central Safety Committee and Leadership Team. It is the percentage of training/meeting attendance against the expected attendance, as well as the number of Operations crew reports turned in. The rating is set so all of the meeting and training attendance averaged together must equal 90% or above to achieve a green rating. A yellow rating reflects an average between 80-89% , and a red rating is less than 80% average attendance.

**Performance Rating:** Green: ✓ AVG ≥ 90% Yellow: ▲ AVG = 80-89% Red: ✗ AVG < 80%

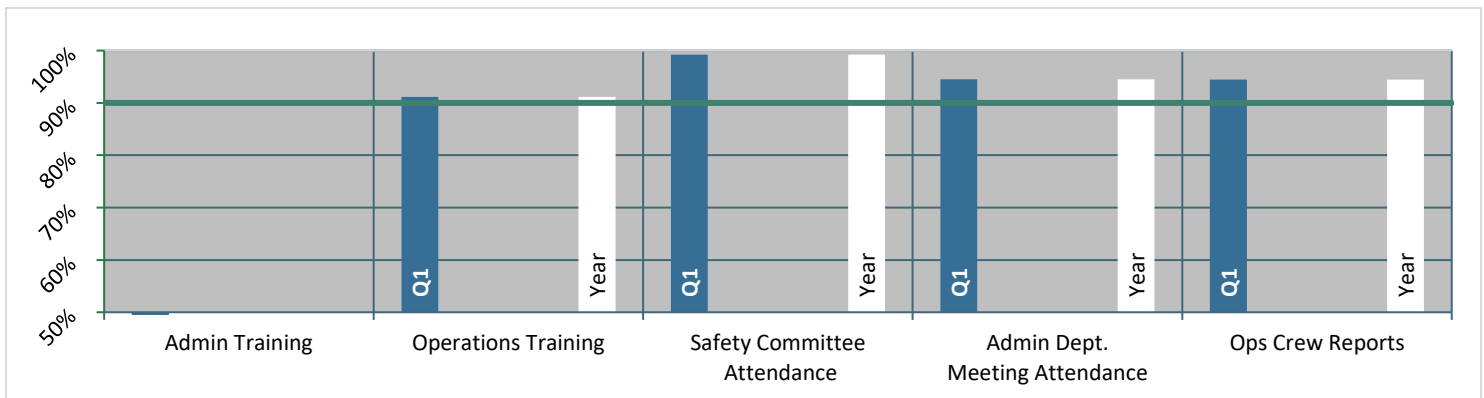
**Goal**

Achieve minimum 90% or greater average attendance and participation at safety-related trainings and meetings.

	Training Attendance			Participation				Goals
	Admin Training	Ops Training	AVG	Committee Attendance	Admin Dept Attendance	Ops Crew Reports	AVG	Overall AVG
Q1	N/A	91%	91%	99%	95%	94%	96%	94%
Q2								
Q3								
Q4								
Year	N/A	91%	91%	99%	95%	94%	96%	94%

**Quarterly Performance Summary**

The outlook for the quarter and overall year is green. In the first quarter, the Administrative and Operations groups averaged 94% across the safety training and participation goals set for both groups. There was no Admin biannual safety training during the quarter. 91% of Operations participated in crew/shop trainings and covered Chainsaw Safety and Rigging & Slings. The third Ops monthly training needed to be cancelled and will be rescheduled. The safety committees averaged 99% attendance overall. 95% of Admin staff reviewed monthly safety information. 94% of Crew Reports were returned.



Responsible Manager: Karen Dunlap

Data Provider: Kristen Demory

Report Date: 4/8/2026



2026 Status			
Q1	Q2	Q3	Q4
Outlook			

**Performance Measure Title**

**Conservation Plan 2026-2027 Biennial Actuals/Target**

**Definition**

The District will monitor quarterly conservation achievements and compliance with the Energy Independence Act (EIA) target of 1.10 aMW which was established through the Conservation Potential Assessment approved by the Commission on August 12, 2025.

**How Performance Measure is Computed**

The chart below shows the EIA target of 1.10 aMW as well as the amount of carryover available to meet the target (shaded in gray) from excess conservation acquired in previous biennia. Projected Final Savings are based on Energy Programs budget estimates plus expected NEEA savings. BPA gives the District estimated NEEA savings for each year and the chart below is based on 50% of the BPA estimate until actual savings are reported, at which time the chart will show 100% of the savings for that year.

**Goal**

Ensure the District is on track to meet the 2026-27 conservation biennial target. Green Outlook rating is the "Projected Final Savings" meeting or exceeding the EIA target. Yellow rating is between the EIA Target and Carryover level. Red rating is below the Carryover level.

**2024**  
Residential  
Commercial  
Industrial  
Agricultural  
U.S.E.

Q1		Q2		Q3		Q4	
Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual
0.037	0.011	0.037		0.037		0.037	
0.039	0.049	0.039		0.039		0.039	
0.131	0.033	0.131		0.131		0.131	
0.005	0.039	0.005		0.005		0.005	
0.025	0.000	0.025		0.025		0.025	

**2025**  
Residential  
Commercial  
Industrial  
Agricultural  
U.S.E.

Q1		Q2		Q3		Q4	
Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual
0.037		0.037		0.037		0.037	
0.039		0.039		0.039		0.039	
0.131		0.131		0.131		0.131	
0.005		0.005		0.005		0.005	
0.025		0.025		0.025		0.025	

Total	
Proj	Actual
0.258	0.011
0.274	0.049
0.914	0.033
0.038	0.039
0.175	0.000
NEEA*	
0.300	

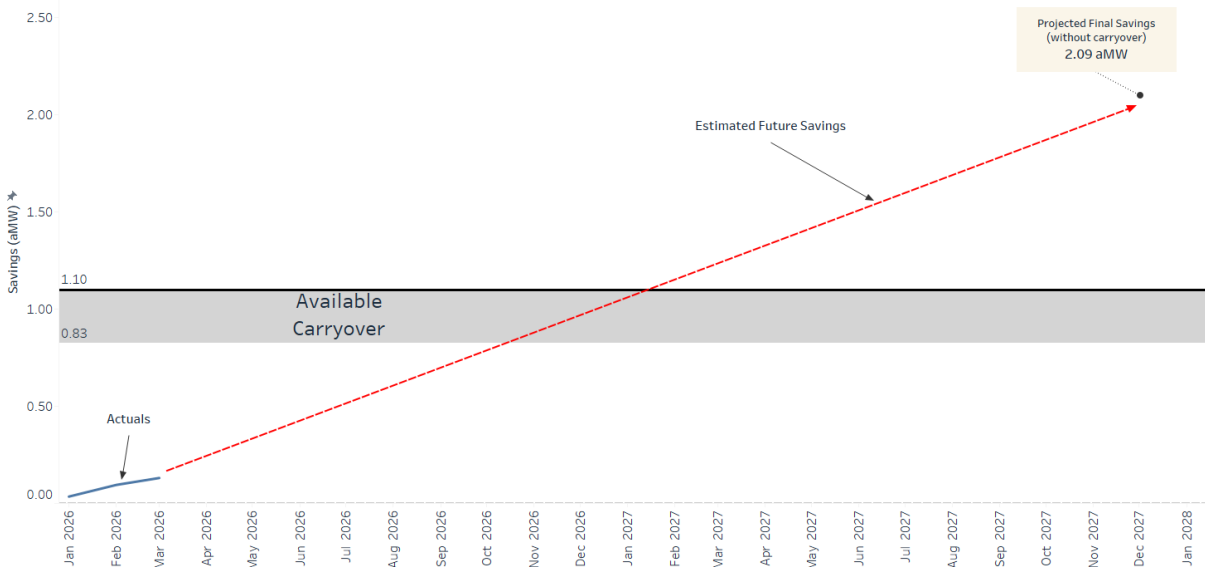
Total aMW

<b>2.089</b>
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\*NEEA savings for 2025 and 2026 are 50% estimates.

**Quarterly Performance Summary**

Residential was the only sector with savings in the final quarter to wrap up the biennium. Residential savings posted its third highest savings in the biennium. The final programmatic savings for the 2024-25 biennium was 1.14 aMW, which is slightly higher than the EIA target of 1.11 aMW. 2024 NEEA savings are known (0.21 aMW) which brings the actual total (blue line) to 1.35 aMW. 2025 NEEA savings are still being estimated (dotted line) at 0.15 aMW which would bring the total for the biennium to 1.50 aMW. All savings above the 1.11 aMW target are eligible to be used in future biennia.



Responsible Manager: Chris Johnson

Data Provider: Terry Mapes

Report Date: 4/13/2026



**Performance Measure Title**

**Broadband Network Reliability Report**

2026 Status			
Q1	Q2	Q3	Q4
Outlook			

All Green =	<span style="color: green;">■</span>
Any Yellow =	<span style="color: yellow;">■</span>
Any Red =	<span style="color: red;">■</span>

**Definition**

This report reflects Benton's network performance, identified by two (2) primary categories and two (2) subcategories.

3 - 9s	4 - 9s	5 - 9s
99.9 =G	99.99 =G	99.999 =G
99.85 =Y	99.985 =Y	99.9985 =Y
99 =R	99.9 =R	99.99 =R

**Primary categories**  
 Core - Backbone Network  
 Distribution - Tail circuit and Customer Fiber

**Subcategories**  
 Dark Fiber - Non-lit services  
 Wireless Carrier - Services provided to Wireless Carriers ( T-Mobile, US Cellular, AT&T, Sprint and Verizon )

The District's Broadband network consists of these four (4) segments and each of these segments will be measured independently as a part of the total network reliability. The measure of value and performance of a network is determined by the reliability of the network and at the extent to which it can maintain an adequate level of "up" time and service to the end users. The measurements and tracking process will allow the Broadband technical and management staff to determine the level of service and value of the network to the Retail Service Providers and the end users they serve. The results of the measurements will be part of the rate setting structure, level of service guarantees provided to RSPs and performance of staff.

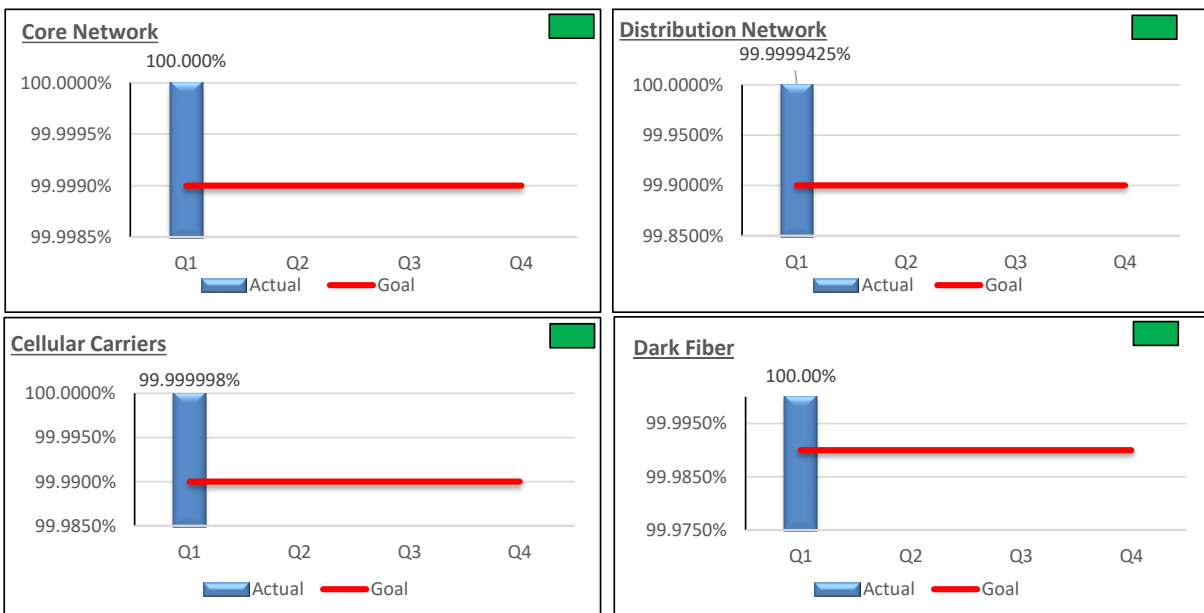
**Performance Objectives**

Target performance for Core network is 5-9's, Distribution at 3-9's, Cellular Carriers at 4-9's & Dark Fiber at 4-9's.

<u>Core Network</u>		<u>Distribution Network</u>		<u>Cellular Carriers</u>		<u>Dark Fiber</u>					
	Goal	Actual		Goal	Actual		Goal	Actual			
Q1	99.999%	100.000%	Q1	99.9%	99.9999425%	Q1	99.99%	99.999998%	Q1	99.99%	100.00%
Q2	99.999%		Q2	99.9%		Q2	99.99%		Q2	99.99%	
Q3	99.999%		Q3	99.9%		Q3	99.99%		Q3	99.99%	
Q4	99.999%		Q4	99.9%		Q4	99.99%		Q4	99.99%	

**Quarterly Performance Summary**

The Performance Measure is rated green for the Quarter. On January 27th, a power outage caused 37 sites to go down for twenty-five minutes. The NOC verified that all services restored when the power restored to the upstream device.



Responsible Manager: Jennifer Holbrook  
 Data Provider: Adrian Mata

Report Date: 3/31/2026



2026 Status			
Q1	Q2	Q3	Q4
Outlook			

**Performance Measure Title**  
**Electric Reliability**

**Definitions**

**SAIFI - System average interruption frequency index**  
 Indicates how often the average customer experiences a sustained (greater than or equal to 5 minutes) interruption.

$$SAIFI = \frac{\Sigma \text{ Number of Customer Interruptions}}{\text{Number of Customers Served}}$$

**SAIDI - System average interruption duration index**  
 Indicates the total duration of interruption for the average customer during a predefined period of time.

$$SAIDI = \frac{\Sigma \text{ Customer Interruption Duration}}{\text{Number of Customers Served}}$$

**CAIDI - Customer average interruption duration index**  
 Indicates the average time required to restore service.

$$CAIDI = \frac{\Sigma \text{ Customer Interruption Duration}}{\Sigma \text{ Number of Customer Interruptions}} = \frac{SAIDI}{SAIFI}$$

**Major Event Day** - A day in which the daily system SAIDI exceeds a Major Event Day threshold value (TMED). Statistically, days exceeding the TMED threshold are days on which the energy delivery system experiences stresses significantly beyond those that are typically expected.

**How Performance Measure is Computed**

Interruption information is logged into the District's Outage Management System (OMS), either automatically from the District's SCADA system or manually. Tableau is used to calculate and report statistics for interruptions lasting longer than five minutes, excluding planned outages and customer problems.

Charts are presented that include and exclude Major Event Days (MEDs). The MED data is provided as it is the summation of our customer's experience. These large MED outages are often events that interrupt the District's electrical service but may not be the result of an electrical fault or equipment failure on the District's electrical system. Events such as BPA transmission outages or weather events that overwhelm the District's ability to rapidly respond.

The second set of charts excludes MED outages and provides a reportable quarterly metric reflecting outages caused only by electrical faults or equipment failures on the District's electrical system. This allows the District to identify actionable trends in SAIFI, SAIDI, and CAIDI values for outages that occurred on the District's electrical system.

**Goal**

Compare recent 12-month performance to a goal equal to a four year (2005-2008) historical average. The performance rating will be "green" if the index is up to 20% above the goal, "yellow" if between 20% and 40% above and "red" if greater than 40% above the goal.

**Quarterly Performance Summary**

Time Period: 12-month time period from April 2025 to March 2026.

	MEDs Included	MEDs Excluded	Goal	Rating
SAIFI	0.30	0.30	0.5	
SAIDI	40.4	40.4	60	
CAIDI	135.7	135.7	120	

Over the 12-month time period from April 2025 to March 2026, **SAIFI of 0.30** interruptions is less than the goal of 0.5, resulting in a green rating. **SAIDI of 40.4** minutes is less than the goal of 60, resulting in a green rating. **CAIDI of 135.7** minutes is greater than the goal of 120, but within 20% of the goal resulting in a green rating.

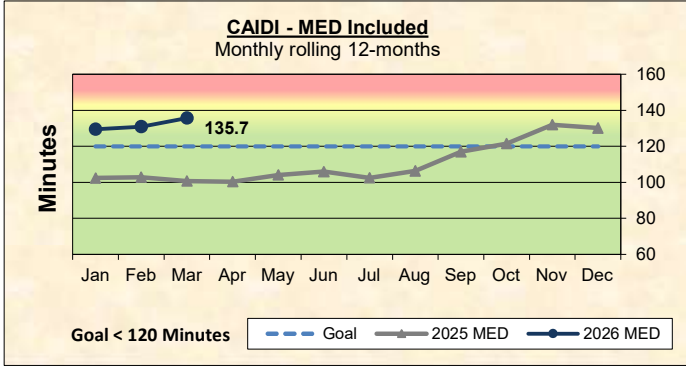
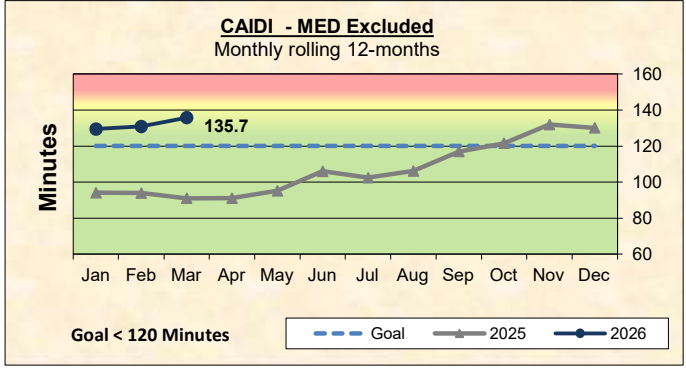
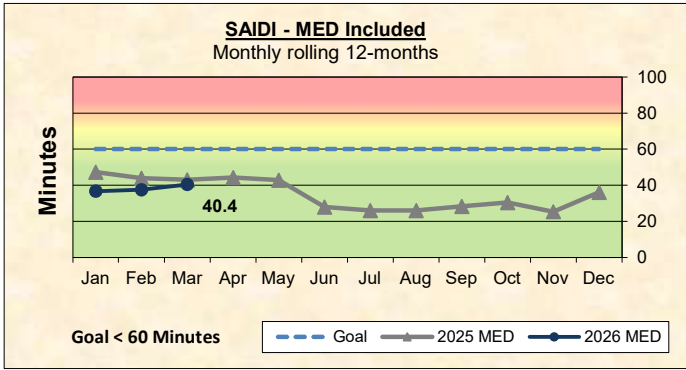
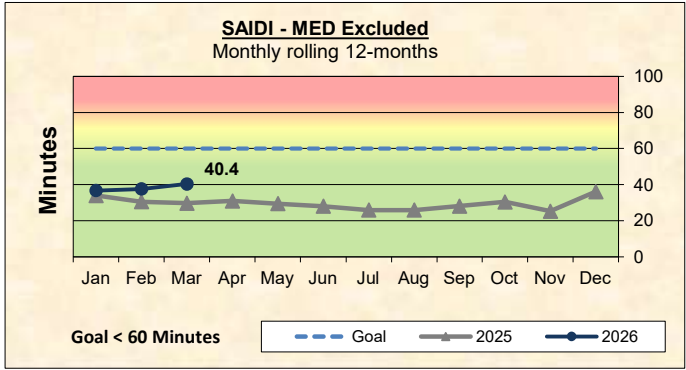
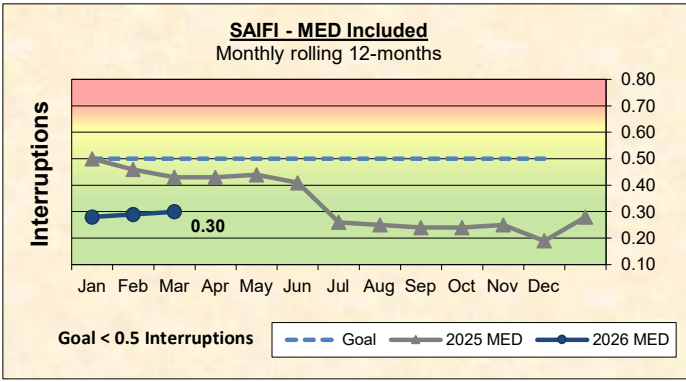
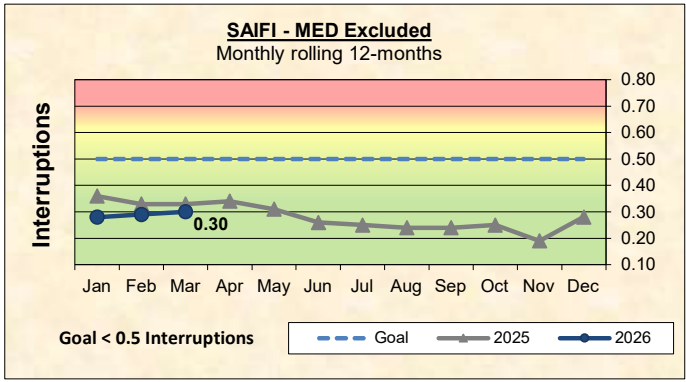
For the non-MED data, SAIFI increased slightly for the current quarter, meaning the average customer experiences an outage about every 40 months for general outages. SAIDI increased slightly and has been trending slightly upward for the last 3 quarters. The increase in CAIDI is due to SAIDI increasing as a slightly faster than SAIFI. Q1 is being given a green rating.

With MED data included, SAIFI increased to **0.30**, SAIDI increased to **40.4**, and CAIDI increased to **135.7**. There were no MED events during the current quarter.

A SAIFI of 0.30 means every single one of our customers could have expected an outage within the last 40 months. In reality we had a subset of our customers who experienced multiple outages in the last 12 months. With MED's included our customers experienced an average restoration time of 2 hours and 16 minutes.

Responsible Manager: Evan Edwards  
 Data Provider: Dax Berven

Report Date: 4/22/2026



Responsible Manager: Evan Edwards  
 Data Provider: Dax Berven

Report Date: 4/22/2026



2026 Status			
Q1	Q2	Q3	Q4
Outlook			

## Performance Measure Title Electric System Outages

### Definitions

**Outage** - Interruption of electrical service, for greater than or equal to 5 minutes, to one or more customers, excluding planned outages.

**Cause** - The reason the outage occurred.

**Region** - The geographic zone, as defined by the District's Geographical Information System, where the outage occurred.

**Customer** - A metered electrical service point for which an active bill account is established at a specific location.

**Customer Minutes Out** - The number of customers interrupted in an outage multiplied by the duration of the outage in minutes.

**MED** - Major Event Day

### How Performance Measure is Computed

Outage information is logged into the District's Outage Management System (OMS). Every outage that occurs has an associated cause, region, number of customers affected and the number of customer minutes out. The outage data is queried from the OMS database using reporting tools and entered into a spreadsheet for summation and graphing purposes. The data is reported for a rolling 12-month time period, which removes any seasonal variation when looking for trends. This data is similar to the data used for calculating the quarterly performance measure titled "Reliability Indices". The reliability indices are useful as a performance indicator and for benchmarking purposes, but they do not provide the detail required to fully understand what factors are influencing reliability.

### Goal

To identify electric system outage trends by cause and region over a 12-month time period. Trends in the negative direction will result in a yellow rating; otherwise a green rating will apply. No red ratings will be used.

### Quarterly Performance Summary

Rolling 12 Months Reported Quarterly (No MED)

Outage Statistics	2025-Q1	2025-Q2	2025-Q3	2025-Q4	2026-Q1
Outage Count	480	494	527	575	570
Customers Out	18,943	15,618	14,343	16,092	17,234
Customer Minutes Out	1,690,366	1,596,195	1,571,827	1,964,773	2,172,375

Rolling 12 Months Reported Quarterly (MED)

Outage Statistics	2025-Q1	2025-Q2	2025-Q3	2025-Q4	2026-Q1
Outage Count	496	494	527	575	570
Customers Out	24,752	15,618	14,343	16,092	17,234
Customer Minutes Out	2,461,887	1,596,195	1,571,827	1,964,773	2,172,375

**Non-MED Data Summary:** For the non-MED data outage counts decreased slightly. Customers out and customer minutes out increased over the previous 12 month window. This was mostly centered on an uptick in Animal, Foreign Interference, and Weather caused outages during the quarter.

### MED Data Summary:

There have not been any MED events within the last 12 months

Rolling 12 Months Reported Quarterly (No MED)

Outages by Cause	2025-Q1	2025-Q2	2025-Q3	2025-Q4	2026-Q1
Equipment	269	264	287	333	316
Animals	98	106	117	110	113
Weather	10	10	13	22	24
Foreign Interference	79	91	81	73	76
Vegetation	14	13	17	18	20
Undetermined	10	10	12	19	21
<b>Total</b>	<b>480</b>	<b>494</b>	<b>527</b>	<b>575</b>	<b>570</b>

Rolling 12 Months Reported Quarterly (MED)

Outage Statistics	2025-Q1	2025-Q2	2025-Q3	2025-Q4	2026-Q1
Equipment	274	264	287	333	316
Animals	98	106	117	110	113
Weather	10	10	13	22	24
Foreign Interference	90	91	81	73	76
Vegetation	14	13	17	18	20
Undetermined	10	10	12	19	21
<b>Total</b>	<b>496</b>	<b>494</b>	<b>527</b>	<b>575</b>	<b>570</b>

**Cause Summary:** For the non-MED data outages caused by Equipment decreased. All other outage causes increased.

With MED data included all outage types remained flat.

Rolling 12 Months Reported Quarterly (No MED)

Outages by Region	2025-Q1	2025-Q2	2025-Q3	2025-Q4	2026-Q1
East Kennewick	167	172	178	197	182
West Kennewick	155	152	164	174	165
Benton City & Prosser	130	133	142	154	178
River & Hanford	28	37	43	50	45
<b>Total</b>	<b>480</b>	<b>494</b>	<b>527</b>	<b>575</b>	<b>570</b>

Rolling 12 Months Reported Quarterly (MED)

Outages by Region	2025-Q1	2025-Q2	2025-Q3	2025-Q4	2026-Q1
East Kennewick	167	172	178	197	182
West Kennewick	155	152	164	174	165
Benton City & Prosser	134	133	142	154	178
River & Hanford	40	37	43	50	45
<b>Total</b>	<b>496</b>	<b>494</b>	<b>527</b>	<b>575</b>	<b>570</b>

**Region Summary:** Across the non-MED data outages increased in the Benton City & Prosser areas, and were down in the East Kennewick, West Kennewick, and River & Hanford areas. Customer minutes increased in the East Kennewick and Benton City & Prosser areas, decreased in the West Kennewick area, and were flat in the River & Hanford area. Customer minutes increased in the Benton City & Prosser areas, decreased in the West Kennewick area, and were flat in the East Kennewick and River & Hanford areas. There is no MED impact as no MEDs were experienced within the last 12 months.

Responsible Manager: Evan Edwards  
Data Provider: Dax Berven

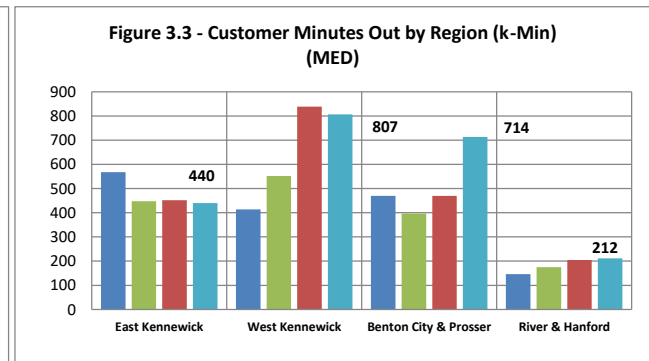
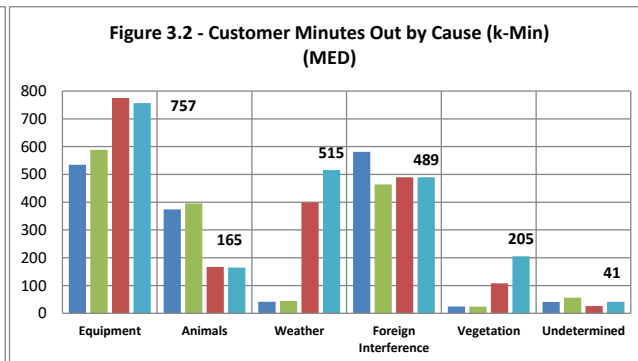
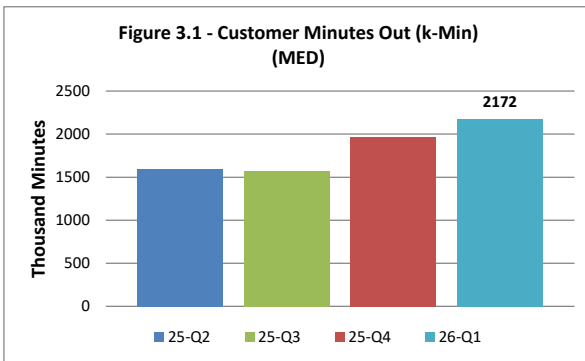
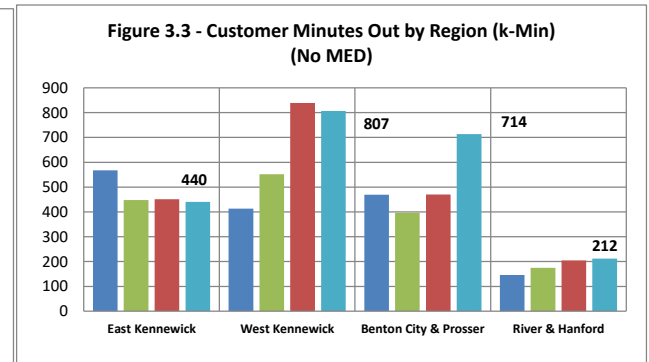
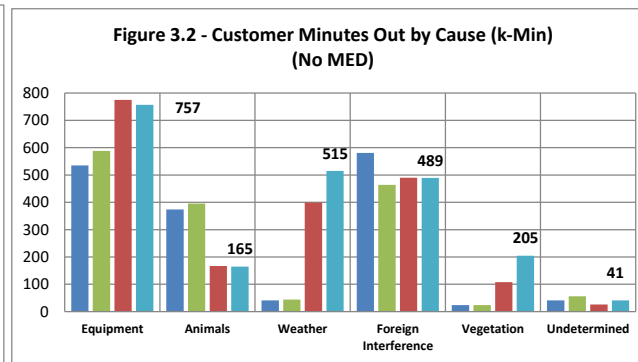
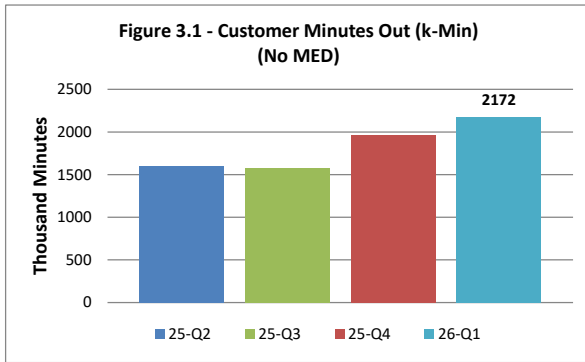
Report Date: 4/22/2026

# Outage Data

## Rolling 12-Months, Reported Quarterly



## Outage Data Rolling 12-Months, Reported Quarterly





Select Year: 2026  
 Select Quarter: 1

## Enterprise Application Reliability

Year Status			
Q1	Q2	Q3	Q4
✓			
Outlook			
✓			

1 Yellow or all Green =	✓
2 Yellow or 1 Red =	▲
2 Red =	✗

### Definition

Measures the reliability of seven enterprise software applications: HPRM (document management system), iVUE (customer information system, financials and payroll, outage management system, document vault, and work scheduling), GIS (mapping system), SCADA (electrical system monitoring and operations system) and AMI (automated metering system). We will also measure the reliability of the databases that support these applications, along with cloud applications critical to the functions of the District. The measure of value and performance of software applications is determined by the reliability and maintaining an adequate level of "up" time and service to the end users. The measurements will allow management staff to determine the level of service and value of each application to the end users they serve.

\*note for the applications to be considered available, all parts must be available as defined by each system owner

### How Performance Measure is Computed

Target performance for each application has been defined by the respective System Owner and is indicated in the "Goal" columns below. All goals are based on 24x7 availability. Each system has a Scheduled Maintenance Window for allowed after hours maintenance that will be excluded from the measurements.

### Goal

Maintain an adequate level of "up" time and service to end users.

### Performance Metric Results

This performance measure is rated green for the quarter with a green outlook. None of the measured applications experienced unplanned downtime during the quarter.

## Enterprise Reliability

### 5 Year Trends

24x7 Applications Uptime % 2026 Q1																					
	Green Rating > 99.99% 0-13 mins				Yellow Rating 99.96%-99.98% 14-25 mins				Red Rating <=99.95% >26 mins												
5 Year Trends	22-Q1	22-Q2	22-Q3	22-Q4	23-Q1	23-Q2	23-Q3	23-Q4	24-Q1	24-Q2	24-Q3	24-Q4	25-Q1	25-Q2	25-Q3	25-Q4	26-Q1	26-Q2	26-Q3	26-Q4	Current Quarter
Apps Team Data..	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%
GIS (MapWise)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%
HPRM	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%
iVue	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%
SCADA	▲	✓	✓	✓	✗	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%

Cloud Applications Uptime % 2026 Q1																					
	Green Rating > 99.90% 0-131 mins				Yellow Rating 99.85%-99.89% 132-199 mins				Red Rating <=99.84% >199 mins												
5 Year Trends	22-Q1	22-Q2	22-Q3	22-Q4	23-Q1	23-Q2	23-Q3	23-Q4	24-Q1	24-Q2	24-Q3	24-Q4	25-Q1	25-Q2	25-Q3	25-Q4	26-Q1	26-Q2	26-Q3	26-Q4	Current Quarter
AMI	✓	✓	✗	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%
Cloud Applications	✓	✓	✗	✓	✓	▲	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%



Select Year: 2026  
Select Quarter: 1

## Infrastructure Component Reliability

Year Status			
Q1 ✓	Q2	Q3	Q4
Outlook ✓			

1 Yellow or all Green =

2 Yellow or 1 Red =

2 Red =

### Definition

Measures the reliability of eight key Infrastructure components: Network (Core business computer network), NoaNet Service (Outside Internet provider), Kennewick-Prosser communications link, TEA/SCADA Network (The Energy Authority and SCADA communications), SAN (Storage Area Network), VDI (Virtual Desktop Infrastructure), Phones (Phone System), and Exchange (Email System). The measure of value and performance of infrastructure components is determined by the reliability and maintaining an adequate level of "up" time and service to the end users. The measurements will allow management staff to determine the level of service and value of each application to the end users they serve. Below is a chart to explain the thresholds in minutes of unplanned downtime.

### How Performance Measure is Computed

Target performance for each component has been defined by the respective System Owner and is indicated in the "Goal" column below. All components are based on 24x7 availability.

### Goal

Maintain an adequate level of "up" time and service to end users.

### Performance Metric Results

This performance measure is green for the quarter and green for the outlook. On January 13, 2026, a UPS battery failure required power removal from a compromised system. During the process, power was inadvertently shut off to half of the Kennewick Data Center, resulting in a network outage and 39 minutes of downtime before services were restored.

## Infrastructure Reliability

### 5 Year Trends

#### 24x7 with 99.99 % Uptime 2026 Q1

5 Year Trends	Green Rating > 99.99% 0-13 mins				Yellow Rating 99.96%-99.98% 14-25 mins				Red Rating <=99.95% >26 mins				Current Quarter								
	22-Q1	22-Q2	22-Q3	22-Q4	23-Q1	23-Q2	23-Q3	23-Q4	24-Q1	24-Q2	24-Q3	24-Q4		25-Q1	25-Q2	25-Q3	25-Q4	26-Q1	26-Q2	26-Q3	26-Q4
Exchange	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%
Kennewick to Pro..	✓	✓	✓	✗	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%
SAN	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%
VDI	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%

#### 24x7 with 99.95% Uptime % 2026 Q1

5 Year Trends	Green Rating > 99.95% 0-65 mins				Yellow Rating 99.90%-99.95% 65-129 mins				Red Rating <=99.90% >130 mins				Current Quarter								
	22-Q1	22-Q2	22-Q3	22-Q4	23-Q1	23-Q2	23-Q3	23-Q4	24-Q1	24-Q2	24-Q3	24-Q4		25-Q1	25-Q2	25-Q3	25-Q4	26-Q1	26-Q2	26-Q3	26-Q4
Phones	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓	100.00%

#### 24x7 with 99.90% Uptime % 2026 Q1

5 Year Trends	Green Rating > 99.90% 0-131 mins				Yellow Rating 99.85%-99.89% 132-199 mins				Red Rating <=99.84% >199 mins				Current Quarter								
	22-Q1	22-Q2	22-Q3	22-Q4	23-Q1	23-Q2	23-Q3	23-Q4	24-Q1	24-Q2	24-Q3	24-Q4		25-Q1	25-Q2	25-Q3	25-Q4	26-Q1	26-Q2	26-Q3	26-Q4
Network	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	99.97%
NoaNet Service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%
TEA-SCADA Network	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	100.00%



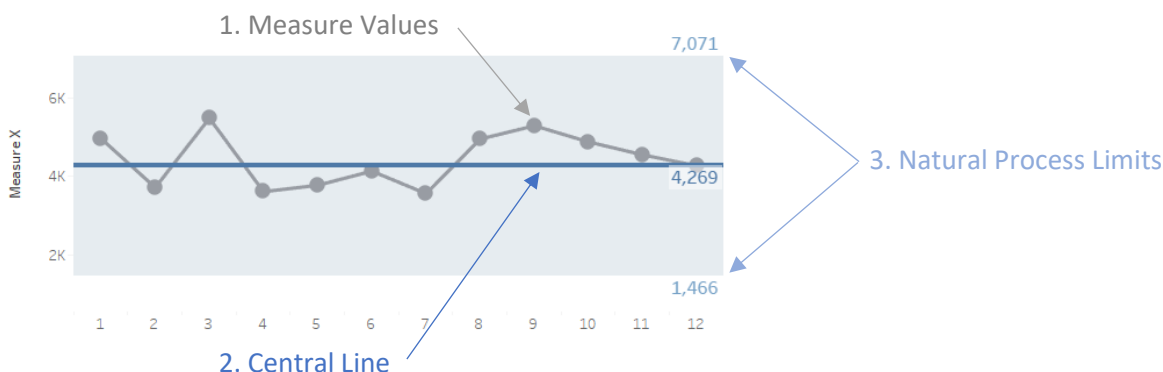
# Appendix A

## Using XmR Charts for Performance Measurement

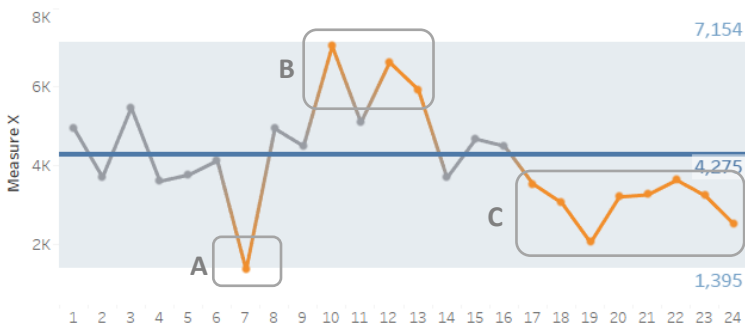
**Introduction** - This reference was created to support the District’s performance measures that utilize XmR charts (a.k.a. process behavior charts). The District’s use of XmR charts is intended to be consistent with the recommendations of Stacey Barr, author of the Measure Up Blog.<sup>1</sup> The basic features of XmR charts are explained, but to learn more, readers should refer to the footnotes for Stacey’s blog articles. If the footnote hyperlinks are not available to the reader, the articles may be found by accessing the blog website and then using the keyword search tool.

**Why use an XmR chart?** - To bring focus to the “signals” of performance rather than the “noise” of normal variation.<sup>2</sup> It is an alternative that addresses the limitations of other analysis methods.<sup>3,4</sup>

**What is an XmR chart?** - An XmR chart identifies signals of a change in performance by monitoring a measure in the context of its baseline level of performance (Central Line) and its normal variation (Upper and Lower Natural Process Limits).<sup>5</sup> The chart below represents the “X” portion of an XmR chart.<sup>6</sup>



**What are the signals on an XmR chart?**<sup>7</sup>



**3 types of signals:**

- A. **Outlier** - A point outside of the Natural Process Limits.
- B. **Short Run** - At least 3 out of 4 consecutive points closer to the same Natural Process Limit than to the Central Line.
- C. **Long Run** - At least 8 consecutive points all on the same side of the Central Line.

**How to set targets on an XmR chart?** - Refer to these blog articles.<sup>8,9</sup>

<sup>1</sup> <https://www.staceybarr.com/measure-up/>

<sup>2</sup> [Why Statistical Thinking is ESSENTIAL to Great KPIs](#)

<sup>3</sup> [5 Analysis Methods That Make Us Misinterpret KPIs](#)

<sup>4</sup> [Why KPI Thresholds Are a Really Bad Idea](#)

<sup>5</sup> [Three Things You Need On Every KPI Graph](#)

<sup>6</sup> [How to Build an XmR Chart for Your KPI](#)

<sup>7</sup> [3 Essential Signals to Look for in Your KPIs](#)

<sup>8</sup> [Three Types of Useful KPI Targets](#)

<sup>9</sup> [Principles to Design a PuMP Performance Dashboard](#)

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Envelope Ref:83e2e1bfb1227d6d55ee327b93aada07097aeac2

Author: Cami McKenzie      Creation Date: 06 May 2026, 10:45:35, PDT      Completion Date: 07 May 2026, 08:07:22, PDT

## Document Details:



Name: Commission Packet - 2026-05-12

Type:

Document Ref: a11dbeacb2f5eb64348cfcbbe4cb60331eba313aeccab29f20898e1ac900f574

Document Total Pages: 66

## Document Signed By:

Name: Rick Dunn  
Email: dunnr@bentonpud.org  
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Location: KENNEWICK, WA (US)  
Date: 07 May 2026, 08:07:22, PDT  
Consent: eSignature Consent Accepted  
Security Level: Email

## Document History:

Envelope Created	Cami McKenzie created this envelope on 06 May 2026, 10:45:35, PDT
Invitation Sent	Invitation sent to Rick Dunn on 06 May 2026, 10:47:42, PDT
Invitation Accepted	Invitation accepted by Rick Dunn on 07 May 2026, 08:05:56, PDT
Signed by Rick Dunn	Rick Dunn signed this Envelope on 07 May 2026, 08:07:22, PDT
Executed	Document(s) successfully executed on 07 May 2026, 08:07:22, PDT
Signed Document(s)	Link emailed to dunnr@bentonpud.org
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