



# 2024 Fast Facts

## CUSTOMERS

**Number of Connections:** 58,151

**Average Monthly Residential Bill:** \$115

*Note: Lower than two-thirds of comparable NW Utilities*

**Average Monthly Residential Usage (in kWh):** 1,264

### Low Income Assistance Programs:

Low income (senior, disabled and veteran) discounts\* \$ 598,591

Low income conservation assistance\* \$ 616,090

Round Up for Helping Hands\*\* \$ 63,456

\* Note: Funding built into rates

\*\*Note: Customer donations

## POWER RESOURCES

Resource	Load Served (aMW)
BPA	211.2
Packwood Hydro	1.0
Total Wholesale Load	212.2
Distribution Losses	-6.3
Total Retail Load Billed	205.9

Fuel Mix	2024 Estimate	2020-2023 Average
Biogas	0.0%	1.7%
Biomass	0.0%	1.7%
Hydro	83.1%	73.5%
Natural Gas	0.0%	0.1%
Nuclear	11.1%	9.6%
Wind	0.0%	7.1%
Unspecified Source	5.8%	6.3%
Total	100%	100%
Total Carbon Free	94%	94%

### Energy Consumed by Rate Class

Residential	40.5%
General Service	30.9%
Large Industrial	3.6%
Irrigation	24.7%
Other	0.3%

### Investment (Gross) in:

- Renewable Resources (millions): \$4.8
- Conservation (millions): \$2.0

## SOLAR CONNECTIONS

	Capacity (kW)	Customers
Ely Community Solar	75	112
OIE Community Solar	25	42
Customer Installed Solar (AC)	9,754	1,157

## THE SYSTEM

**Service Territory (sq. miles):** 927

### Miles of Lines:

Transmission lines	99
Distribution lines:	1,746
Overhead	770
Underground	976
Service Wire:	1,332
Overhead	267
Underground	1,065

**Substations:** 39

**Substation Transformers:** 56

**Main Feeders:** 105

**Line Transformers:** 20,246

Overhead 9,301

Underground 10,945

### System Peak Load (in MW):

	Season	Month/Year	Peak
2024 Peak:	Summer	Jul 2024	438
	Winter	Jan 2024	393
Record Peak:	Summer	Jun 2021	490
	Winter	Jan 2024	393

## FINANCIAL

### 2024 Financial Results (in millions):

Operating Revenues	\$151.9
Retail Revenues	\$138.3
Gross Power Supply Costs	\$ 87.5
Net Power Supply costs	\$ 78.9
Gross Capital Costs	\$ 32.7
Net Capital Costs	\$ 30.5

### 2024 Taxes (in millions):

Total Taxes:	\$ 14.5
State Privilege Tax	\$ 2.8
State Public Utility Tax	\$ 5.3
City Taxes	\$ 6.2

## WHOLESALE BROADBAND

Fiber & Fixed wireless customers	764
Retail Service Providers	12
Miles of Fiber	510
Annual Revenues (in millions)	\$ 2.9

## BENTON PUD COMMISSION

**District 1** - Lori Sanders: First term began in January 2005

**District 2** - Jeff Hall: Appointed in January 2002 and first term began in January 2003

**District 3** - Barry Bush: First term began in January 2013 (Mike Massey: First term began in January 2025)

## EMPLOYEES

**Number of full-time employees** 152